

Welcome to

White Cross Bay

Scan the QR code to download this map



☆☆☆ Entertainment Hub



Holiday Home Sales Enquiry Centre

Convenience Store

PROUDLY SERVING
COSTA
COFFEE

THE BOATHOUSE
BAR & RESTAURANT

The essentials

- R** Reception

SG Holiday Home Sales Showground

 Holiday Home Sales Enquiry Centre

 Owners lounge

 The Boathouse Bar & Restaurant

 Showbar

 Arts & Crafts Den

 Convenience Store

 Outdoor play area

 Arcade

 Patio seating area

 Security gate
-  Heated indoor pool with jacuzzi, sauna & steam room

 Boat launch & marina

 Picnic area

 Bus stop

 Launderette

P Parking

 Toilets

 Dog bin

 Fire Point

 Defibrillator

 Recycling/general waste point

There are areas of **Open Water** across the park, which are identified on the park map marked in blue. These areas are unsupervised, and are **not for entry (Inclusive of paddling, bathing, swimming and watercraft activities e.g. paddleboarding)**, therefore please ensure that you and your children are aware of the locations and children are adequately supervised in these areas

5 Speed limit around the park is **5mph**



Please drive safely around the park. Quad bikes, segways, hoverboards, e-scooters and similar vehicles, along with commercial, pickup or working vehicles including large vans are not permitted on park.



Please note - Passes are required for admission to all facilities. Activities and facilities vary by date.



Scan the **QR code** above to pre-book your activities or visit one of our **on-park booking hubs**.



Don't miss out!

Make sure you check out your **What's On Guide** for details of all our daytime and evening activities, plus live entertainment for all the family.



Ensure your holiday is a safe and happy one

Please take a few minutes to read our important safety information

Playing Safely

- Familiarise children with the park layout, the location and number of your holiday home, the park map is great for this.
- Know where your children are at all times.
- Kids' clubs are great entertainment, but they aren't childcare facilities. Under 8s must be accompanied at the kids' clubs by a responsible adult and children remain the responsibility of parents at all times.
- Please tell a Parkdean Resorts Troupier if your child has a medical condition or allergy.

Driving Safely

Important points to remember:

- 5mph speed limit.
- Seat belts must be worn.
- Use designated parking areas and park courteously so all spaces can be used.
- It is an offence to drive a vehicle under the influence of alcohol or drugs.
- All roads in the park are subject to the same laws as public highways.
- Only 1 car permitted per caravan, any additional to go in the main car park.
- Quad bikes, segways, hoverboards, e-scooters and similar vehicles, along with commercial, pickup or working vehicles including large vans are not permitted on park.
- Cars must not be charged from units of accommodation.

BBQ Safety

- Ensure only cold ash is disposed of in the bins.
- NEVER take a portable barbecue, lit charcoal or a camping stove into an enclosed space like a tent, caravan, awning or glamping accommodation, either for warmth or to cook.
- Ensure all BBQs, stoves and camping lights are fully out before going to bed.
- Do not use your BBQ on the decking.

Fire Safety

- If there is a fire in your holiday home then immediately exit and call 999 detailing your pitch number and that you are on White Cross Bay Holiday Park.
- If safe to do so, alert the holiday homes surrounding yours to ensure others can evacuate in case of risk of fires spreading.
- Use the nearest fire alarm sounder to further alert park users.
- Alert the park team via telephone or in-person.
- To ensure your safety, do not store any items in the boiler cupboard area.

Gas Safety

- If you smell gas please exit your unit opening doors and windows on the way out. Inform a member of the team or call the security number.

Carbon Monoxide Safety

- Carbon Monoxide detectors are fitted in your accommodation for your safety please do not tamper with the alarm.
- If the alarm sounds please open doors and windows as you leave, turn the gas off outside the unit and inform a member of the team or call the security number.

Allergens

- If you have an allergy, please make sure you tell a member of the team before ordering any food.

Moving Safely Around Park

- Our Parks are set in natural areas, please take care when moving around Park as it can be uneven under foot and wheels.
- We support dark skies so lighting levels may be lower than you're used to. If needed walk with your torch or phone.

Sun Safety

Block the sun, not the fun!

- Don't forget to: wear a hat, apply sunscreen, seek shade, put on sunglasses and wear a t-shirt.

Water Safety

Swimming Safely

- Pool rules are displayed around the pool and must be followed. Our pools are supervised by qualified lifeguards and their instructions must be obeyed.
- Before entering the pool, please remove all jewellery and use the shower.
- A responsible person of 16 or over must accompany children under 8 in the water.
- One responsible person must not accompany more than two children under 8.
- Remember: no photography or video cameras are allowed around the pool.

When it goes wrong?

Accidents or Emergencies

- Please ensure accidents on park are reported to a Parkdean Resorts' team member nearby or security who will be able to seek a qualified first aider if required.
- In the event of an emergency call 999 immediately, then inform reception (or security at night), let us know if we need to direct an ambulance to your accommodation.

First Aid

- There are first aid kits located in reception and in the main complex.



This map was made using vegetable based inks and chlorine free material.