

Richmond UK Holdco Limited

Annual report and financial statements

Registered number 10537415

31 December 2022

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Strategic report

The directors present their strategic report for Richmond UK Holdco Limited (the ‘Company’) and its subsidiaries (the ‘Group’) for the year ended 31 December 2022.

About us

Richmond UK Holdco Limited is the UK parent undertaking of the Group which trades as Parkdean Resorts, a leading operator of holiday parks in the UK. The principal activity of the Company is that of a holding company. The Group owns and operates 66 award winning holiday parks in coastal locations and areas of natural beauty across the UK with a wide range of accommodation options including static caravans, lodges and glamping as well as touring and camping pitches. The Group is the largest operator by number of holiday parks within the caravan and lodge holiday market in the UK.

Business model

Parkdean Resorts touches the lives of millions of people around the UK, and in 2022 we welcomed 3.5 million customers on our parks to enjoy great value, short stay, self-catering holidays in great locations. The business is the largest UK holiday park operator with 66 parks and an extensive freehold and long leasehold real estate portfolio with more than 3,500 acres of land in areas of natural beauty including prime coastal locations, forests, rivers, beaches and headlands in the UK’s leading tourist locations.

The Group operates holiday parks providing a wide range of accommodation, together with on-park facilities including bars, restaurants, activities, amusement arcades and indoor and outdoor swimming pools for use by both holiday guests and holiday home owners. Our vision is to become **‘everyone’s favourite staycation’** through our **‘passionate people, creating amazing memories’** across the generations.

Parkdean Resorts has over 33,000 pitches across its parks with a mix of Group-owned hire fleet, touring and camping pitches, other accommodation and owner-occupied pitches. Our portfolio is diverse with park sizes ranging from 129 to 1,940 pitches. The Group generates revenue from four complementary and diverse revenue streams with good forward-looking visibility of earnings comprising (i) holiday sales, (ii) holiday home sales, (iii) owner income and (iv) on-park spend, which are explained below. The business strategy is for our parks to become the destination of choice for a UK staycation by creating a safe, enjoyable environment for our customers and employees that delivers a high-quality, great value, customer experience and creates amazing memories for our guests. Financially our aim is to deliver an appropriately balanced growth in revenue streams for each park, reflecting both the scale of the park and its location, with the objective of maximising total revenue yield. The parks have varied operating seasons with some being open all year round; however our peak season for all parks runs across July and August with circa 70% of our profits delivered across this nine week period.

Holiday sales

Sales of holidays and short breaks in the Group-owned hire fleet which includes caravans, lodges, apartments, cottages and chalets; sub-hiring of privately owned holiday homes; glamping in safari tents and camping pods; touring and camping revenue together with ancillary revenue from sales of enhanced cancellation cover. Three of our holiday parks also offer hotel accommodation. Organic growth opportunities exist through extension of the holiday season, improving occupancy in off-peak periods, upgrading our fleet of caravans and lodges, changing the mix of the hire fleet by introducing higher yielding lodges and by increasing the number of pitches available for the hire fleet. We are principally a short stay operator with 71% of stays four days or less.

Holiday home sales

Sales of caravans and lodges to private owners for holiday use on our parks. Holiday homes are sold with a pitch licence agreement allowing the holiday home to be sited on the park for a fixed period of tenure (over a prescribed season length) in return for paying an annual pitch licence fee. Organic growth comes from selling more premium caravans and lodges and developing additional pitches for sales across the estate. A number of companies within the Group are FCA authorised to introduce customers to third party finance companies who provide credit for the purchase of a holiday home.

The ability to flex between private owners and hire fleet at each park is a key tool available to the Group to react to any changes in consumer demand.

Strategic report *(continued)*

Owner income

Recurring revenue is derived from annual pitch licence fees, recharging utility costs and local authority non-domestic rates, and sales of services and insurance to holiday home owners. Pitch licence fees generally increase annually, in line with the increase in the Retail Prices Index. Growth comes from additional pitches, increasing pitch occupancy through holiday home sales as well as re-pricing pitch fees for new owners to reflect enhancements to on-park amenities. We continually explore ways to improve our owner experience and we are focused on building an offer which reflects the best ownership experience across hospitality and leisure.

On-park spend

Revenue from on-park facilities including bars, restaurants, amusement arcades, convenience stores and various sporting and other paid-for activities. Organic growth opportunities include: building, extending and improving facilities, continuous improvement of the on-park offer and increasing footfall of holiday guests and holiday home owners. One Group company holds an operating licence issued by the Gambling Commission which permits the playing of licensed bingo at the majority of the Group's holiday parks. A key focus for the Group is to expand the range and availability of paid-for activities which represent real value for money for both our holiday guests and holiday home owners.

Chief Executive Officer's review

Overview

Following our strong recovery from COVID-19 in 2021, we faced into a different set of challenges in 2022, with double digit inflation, rising interest rates, low consumer confidence levels and geopolitical uncertainty. In the face of these strong headwinds, yet again, our teams across the business have shown outstanding resilience in the face of some very difficult operational challenges whilst continuing to focus on our primary purpose which is to ensure we create amazing memories for our holiday guests and owners. In terms of our key financial metrics, our revenue decreased by 0.4% to £534.4m, Adjusted EBITDA decreased 30% to £101.2m, and we made a loss before tax of £36.4m. Key factors weighing heavily on our 2022 results were:

- Inflation – Whilst we were able to mitigate direct cost of goods increases through pricing we were unable to pass through significant cost inflation in our labour and utility costs. As regards the former, scarcity of cleaners and chefs drove double digit increases way above the more generalised labour inflationary increase of 9.6%. As regards utility costs, despite a successful hedging strategy we still saw utility costs increase by £9.8m.
- Holiday Home Sales volumes – Having sold 3,532 units in 2021 we saw volumes fall by 31% to 2,432, in particular in the sub £40k average selling price, new business, pre-owned market.
- VAT normalisation – In 2021 the business benefited from a reduced rate of VAT as part of the UK Governments COVID-19 business support package. Holiday sales, in particular, benefited from the reduced rate in 2021 and whilst the price customers paid remained broadly static in 2022 versus 2021 the higher rate of VAT reduced profitability within this income stream.

The business emerged from the disruption caused by COVID-19 with brand awareness having doubled, refreshed accommodation and a differentiated park product, an enhanced revenue management system and the movement of holiday home sales online. During the year we relaunched our customer-facing website, offering better performance, user experience and mobile functionality. It is also pleasing to note that we have seen a dramatic improvement in our customer satisfaction metrics, and confirmed our market leading position in what we believe are the three most important considerations for customers; 'value for money', 'accommodation standard' and 'family friendliness', with our data showing an industry-leading 82% of customers telling us they would recommend Parkdean Resorts and just under half rebooking with us in 2022. This is reinforced by strong visitor reviews and scores on leading third-party sites such as TripAdvisor, Google and Facebook. We are constantly looking to improve and have a sharp focus on customer satisfaction, value for money and repeat bookings.

The first quarter of 2022 ('Q1') saw our parks return to normal re-opening for the new season during February and March, following two years of COVID-19 disrupted season openings. Holiday sales began strongly, benefiting from strength in both occupancy and average weekly rate ('AWR') and Holiday Homes Sales built on the strong average unit margins seen through 2021. The business completed its significant capital investment of £117.2m in the quarter which included 291 new pitches, three Springboard parks, 2,201 fleet units refreshed/renewed and the acquisition of land adjacent to two parks for potential future redevelopment.

Strategic report *(continued)*

During the first quarter, the business disposed of Hayling Island Holiday Park following a review of the Group's estate and acquired Hanson European Caravan Transport Limited, securing the logistics capability needed to support our holiday home sales and hire fleet replacement activities.

In the second quarter of the year ("Q2"), the UK macro environment rapidly regressed with the business facing into severe inflationary pressures, driven largely by energy prices, impacting both the cost base of the business and consumer spending behaviour as consumers dealt with the impact of this on their disposable incomes, particularly at the lower end of the income scale. Holiday homes sales were particularly impacted by the deteriorating macroeconomic conditions with weaker consumer confidence suppressing demand, in particular in the lower priced, entry level, pre-owned holiday home sales market. Holiday sales benefitted from trading at Easter for the first time in three years following COVID-19 as well as the extended Jubilee bank holiday weekend.

Two strategic platform investments went live in the first half of the year, with post-implementation works continuing through 2022. Salesforce was launched as a single solution to manage our end to end owner lifecycle, from holiday home sales enquiry to the point an owner leaves the park. The Dayforce Human Capital Management ("HCM") platform, digitising our people processes (including payroll), was launched at the start of the new tax year in April.

The challenging economic conditions continued to impact peak trading in the third quarter and through to year end. We successfully maintained much of the growth in AWR achieved in 2022, driven by improved standards and investments in parks, in particular in accommodation,

Throughout the year we have focused on cost management against the backdrop of exceptional inflation challenges and increasing interest rates. In response, the business undertook a thorough review of its cost base and executed a cost reduction programme before year end.

During Q4 we agreed a 12 month extension to our RCF banking facility, originally due to mature in March 2023, and following the year end have completed a full refinancing of all the Group's external bank debt, securing the long term liquidity of the Group, as detailed in note 33 – Post Balance Sheet Events.

Our estate

In line with our strategic vision to become **'everyone's favourite staycation'**, we continued to invest in our transformational 'Park of the Future' programme ('Springboard parks') which focuses on investing in food & bar (F&B) facilities, paid-for children's activities and upgrading accommodation. Three parks were added to the Springboard programme in 2022, bringing the total to ten Springboard parks across the Group, whilst we also completed a significant second phase at Trecco. In addition further investments were made across the estate, in our retail offer and facilities, Wi-Fi connectivity projects and new pitch developments.

Each of the Springboard parks has benefitted from our own product innovation, reflected in F&B container concepts such as Scoops ice-cream and Pizza Box., as well as additional paid-for activities offering guests a wider range of sports and leisure opportunities on park.

Over the last couple of years we have continued investing in upgrading legacy accommodation that we considered not up to customer expectations. This strategic capex programme was completed during 2022 and has enabled the business to improve pricing and margin, removing 'deep discount' offerings and reducing the share of holiday sales bookings represented by off-peak promotions.

In 2022, we have park-wide Wi-Fi capability across 65 of our parks, and have been able to offer direct-to-van Wi-Fi availability in 50 of our parks. This represents a multi-year, pandemic-interrupted investment of over £26m which underscores our belief that "connectivity" is an on-park essential to deliver a total experience for our guests and is a foundation investment for our digital strategy.

Strategic report *(continued)*

Holiday sales

Holiday sales fell by 3.5% in 2022, principally due to the removal of the temporary reduced VAT rate for hospitality, which was in place as a COVID-19 support measure until the end of March 2022. AWR across peak, after adjusting for the differential VAT rates was -2% year-on-year which, considering the strong post COVID-19 pricing in 2021, demonstrates the strong resilience of this revenue stream. Profitability was further impacted by a higher proportion of holidays being delivered through sublet capacity at lower margins, increased marketing investment and spend on fleet repairs. When compared to 2019, being the last season not to be impacted by COVID-19, the business achieved a significant improvement in AWR, up 35.7% on 2019 levels across peak, supported by the significant investment in accommodation across the estate and a continued reduction in the proportion of low value, off-peak promotional sales. Our internal analysis of the recessionary conditions experienced in the UK in 2008/09 showed that this revenue stream grew by 9% during that period. This gives us confidence that 2023 will see strong staycation demand in the UK and in particular for our business given our value for money positioning in the self-catering segment of the market. Our forward-looking bookings into 2023 are encouraging and we are confident that we can build on this momentum and deliver another year of growth.

Holiday home sales

Given the prevailing UK macro environment, the business has seen a difficult year in terms of holiday home sales. Inflation in underlying commodities as well as increased labour costs has seen the cost of a new caravan increase by 50% across two years which by necessity has passed on into pricing to protect margins. Volume shortfalls were the principal causal factor in our weaker performance and in particular volume in the lower, sub-£40k average selling price segment. Our demand challenges were caused by both inflationary pressures on customer discretionary spending for big ticket purchases and interest rate increases impacting affordability of financing. Headline revenue performance, after taking into account the impact of price increases, was in part protected through increased but targeted promotional activity to drive volume, resulting in lower average unit margins and contribution. Whilst the current cost of living concerns remain, demand for higher value, higher margin units has remained resilient and those customers continue to be attracted to holiday home ownership with us. We anticipate a modest recovery in holiday home sales volumes in 2023 with our improved offering and standards on parks helping to maintain strong average unit margins.

On-park spend

With the first full season post COVID-19, after three years of significant investment in our on-park facilities, improvement in our retail offer including upgrading our amusement arcades, extending both our F&B and paid-for children's activities we were delighted with the high demand which delivered record sales and contribution for the business. Despite widely reported labour shortages across the hospitality sector, we performed well with regards to staff vacancies by comparison to the hospitality sector with just a 4% vacancy rate. Staff recruitment and retention continues to be a key priority for our park teams, helping to deliver operational excellence to improve service levels and to increase customer satisfaction scores.

At the heart of the business is our unrelenting focus on customer and employee safety. The training and support offered by Parkdean Resorts continued to improve during the year, as we further invested in this area. We have strengthened our internal audit and compliance teams and increased staff training and preventative maintenance spend. We rigorously reviewed our on-park procedures and processes in areas as diverse as kitchen cleanliness, food allergens, pool safety, handling hazardous substances and play equipment safety whilst also delivering on all legal and regulatory requirements related to the provision of accommodation and services and pro-actively managing gas, electric and water supplies.

We continued to develop our data analytics capability and have automated the majority of our management information reporting to support our teams in the delivery of the best possible customer experience. We used data science to inform our pitch allocation decisions and predict owner churn, and used dynamic park cohort sets to improve cost control whilst also refining algorithms for F&B forecasting at park venue level. The inclusion of external data sets into our data warehouse has allowed us to develop a unique view of the customer, which is informing more personalised communications to them. After an 18 month build and test period, by Q2 we had completed the majority of our technology platform transformation with the implementation of Salesforce to cover our sales process, inventory and owner billing and Dayforce which covers recruitment, on-boarding and payroll. Following the completion of our Park Management solution later in 2023 this multi-year investment will give us the platform from which we can scale the business significantly in future years.

Strategic report *(continued)*

Brand and customer

Following the improvements in our parks and with a better understanding of who our customers are, we have continued to invest in the Parkdean Resorts brand. Based on research commissioned from external consultants Parkdean Resorts has recently become better known to the UK consumer with awareness increasing from 33% in 2020 to 50% by the end of 2022.

Parkdean Resorts as a national brand is only six years old compared to other longer established operators who have an ‘awareness’ level of more than 80% but longevity over many decades. Over the coming years we are aiming to match this level of awareness and believe that Parkdean Resorts, as a brand, has some real strengths to build on. External research into customer perceptions identified that Parkdean Resorts continues to lead the market on three key purchase criteria; value for money, family friendliness and accommodation standards.

As a business we take the customer ‘temperature’ every week and focus internally on a number of customer metrics and we are pleased to report holidaymakers recognised the fantastic work our teams have put in, with consistently high ratings across all feedback channels. Tens of thousands of customers provided feedback across four key platforms, with scores in 2022 ending at 4.0 out of 5 for both Google and Trip Advisor and 4.1 for Facebook which shows just how happy holidaymakers have been with their visits to our parks. We also measure customer feedback internally and invite customers who have stayed with us to complete a ‘Reevo Survey’.

Our Strategy

At its heart our business model is predicated on the optimisation of our 33,000 pitches (including 31,000 caravans, lodges and chalets), deploying high returning capital into building out the footprint (the business has a land bank of c.4,200 pitches, equivalent to eight new large parks) and investing into our on-park facilities and amenities.

The core elements of our strategy are unchanged. We remain focused on delivering a number of strategic initiatives as part of our “6PD” plan to continue transforming our online and on-park brand, digitalising our customer experience whilst continuing to aspire to excellence in our operations across every-one of our sixty-six parks, and all the while caring for our people, parks and planet.

Our 6PD plan comprises the following pillars:

- **People:** Attract, develop, and retain the diverse talent the Group needs for tomorrow;
- **Product:** Roll out the proven and high returning ‘parks of the future’ concept (‘Springboard Parks’), continue to innovate our F&B offer and transform our holiday home range;
- **Pricing:** Enhance holiday sales yield management with a tiered pricing architecture and automated revenue management reducing poorly targeted discounting;
- **Property:** Execute a multi-year real estate strategy, including new pitch developments on land that we already own as well as acquiring adjacent bolt on fields for development.
- **Platform:** Create a best-in-class, scalable, cloud based technology platform to improve efficiency and provide operating leverage;
- **Planet:** Execute our ESG strategy which is a key lever in enhancing the value and performance of the brand; and
- **Digital:** Digitise the customer journey and transform our online brand.

Across each element of our 6PD plan there are detailed initiatives that are monitored regularly to ensure the executive team is kept well informed of progress and the plans deliver to expectations.

Strategic report *(continued)*

People

Our people are core to the business and its success and vital to creating amazing memories for our guests. Our plans focus principally on recruiting and rewarding the right people whilst ensuring our teams are consistently trained through initiatives such as our successful Holiday Homes Sales Academy. We will continue to enhance our development programmes for current and future leaders and other critical employee groups. We have a diverse set of people from entertainers to chefs; accountants to holiday sales people, with different skillsets, backgrounds, aspirations and ambitions but all with an important role to play in making Parkdean Resorts the business it is. Passionate people are at the core of what we do, and since 2021 we have aligned everyone in the business around a new set of values that reflect the business we now are. More information can be found at (<https://www.parkdeanresorts.co.uk/corporate/about-us/our-values/>).

To support our people plans we have invested in a leading human capital management system, Dayforce, which was implemented in early 2022, reducing administration and improving compliance and insight.

Product

On park we have transformed the way we work in recent years, establishing standardised ways of working, improving workforce management and implementing new technology, all focused on improving the guest experience and delivering operational efficiency.

The pace of innovation has increased significantly with refreshed menus, new food concepts launched following successful trials and the introduction of brand partnerships which drive consumer engagement and enhance our off-peak offer in particular. We continue to evolve our offering in the face of input cost inflation to retain a menu of popular options with improved efficiency for our kitchen operations.

Springboard is a complete refresh of our park product, creating an enhanced owner, guest and team experience by improving customer service through continuous on-park staff training, investing in accommodation upgrades, developing paid-for activities and providing a better, innovative F&B and retail offering. With ten transformations complete and returns compelling, we expect to complete over 30 more Springboard developments in the forthcoming years

We have identified c. 4,200 additional pitch development opportunities across the existing estate, equivalent to eight large parks, of which more than 1,900 already have planning permission. Considering the expected future demand for both our holiday sales and holiday home sales offerings, we will continue to invest in developing pitches, predominantly across sites that are identified as future Springboard parks which further enhances the returns achievable from investment in pitch development.

Pricing

We have continued to invest in the increased sophistication of our holiday sales yield management tools with a clear park /inventory pricing architecture established.

These tools, together with our in-house booking automation solution, have had a significant impact on the evolution of AWR and will be key to our success in future years. Furthermore, as we continue to invest significantly in our accommodation, the impact on the business should be realised through higher AWR and improved customer reviews.

In holiday home sales we will continue to drive pricing centrally, albeit based on an in depth knowledge and understanding of local market pricing dynamics. Margin enhancement will remain a key focus with discounts and promotional offers only used where necessary.

Property

In addition to the investment in pitch developments, we have also continued to upgrade the quality of accommodation to ensure we meet our brand standards. We have consolidated all real estate data into our 'property bible' and have established a systematic approach to identify acquisition opportunities of adjacent fields. This approach delivered a number of land acquisitions in 2022, with further targets identified ready to action as and when appropriate as we continue to develop our landbank in key locations where demand dictates.

Strategic report *(continued)*

Platform

In 2019, we identified the need for a scalable platform to support the scale and ambition we aspired to. By Q2 we completed the deployments of Salesforce and Dayforce, whilst work on the implementation of a park management solution configured on the Salesforce Field Service Lightning platform continues. In addition to these operationally focused applications we have implemented Microsoft 365 and we continue to enhance our information security technologies in accordance with our risk appetite.

The Salesforce technology underpinning our operations reflects changes to our organisation design, with holiday home sales and owner services now part of one team.

Planet

At the start of 2022 we launched our ESG strategy. ESG is already a natural component of the way we do business. It is inherent in everything we do. Full details of our ESG strategy are in the section below, and our full ESG strategy can be found on our web-site (<https://www.parkdeanresorts.co.uk/corporate/responsibility/>).

Digital

We have and will continue to invest in our digital capability with a focus on improving the customer experience and supporting brand recognition. In 2022 we relaunched our website to deliver an improved customer journey, specifically a seamless ‘search to book’ journey which will drive improved conversion and direct sales penetration. The site is now fully optimised for mobile which was a key deliverable from this upgrade.

Service delivery is a key component of our digital aspirations with significant investment going into our ‘Manage My Booking’ experience and owner experience portal, with a clear focus on self-service. Resource is also aligned behind our on-park digital experience with enhancements to our ‘order and pay app’, the introduction of an improved activities booking app and the ability to book into venues through a single park-based application.

As these products develop they will further enhance the data we have to better understand our customers and their behaviours, further improve our single view of the customer model and inform future digital developments and marketing strategy.

Our brand

Our vision is to become **‘everyone’s favourite staycation’** through our **‘passionate people, creating amazing memories’** across the generational spectrum.

Our brand DNA has been defined by our four main customer groups (who account for 93% of demand) who tell us it’s all about ‘family, fun and freedom’, and is underpinned by the following pillars:

- Landmark locations: in staycation hot spots.
- Great self-catering accommodation: with a ‘good, better, best’ range and price options.
- Fun and safe parks: providing great customer service, plenty of activities, great facilities, quality F&B options and memorable entertainment.
- Value for money: central to all we do, our revenue management system and approach to range and price mean we always focus on the needs of our core customers.
- Digitised experience: making it easy for customers to find a holiday home or buy a holiday online; or buy F&B and activities whilst on park.
- ESG: delivery of our ESG strategy will result in a sustainable and carbon neutral business by 2040.

Strategic report *(continued)*

Outlook

During 2022, Onex Corporation, the ultimate controlling party, initiated a process to explore the sale of its interest in the Group. Given the broader macroeconomic uncertainty which emerged during the year, this process was paused, with costs associated with the potential sale recognised as Exceptional items. The challenging economic conditions of 2022, driven by high inflation, increased interest rates and low levels of consumer confidence are expected to remain for 2023, but history has shown that the staycation market, and Parkdean's business model, is resilient through recessionary conditions.

Subsequent to the end of the 2022 financial year, the business completed the refinancing of its external debt, as detailed in note 33 of the accounts. The business is well placed, following years of investment in the estate, the brand, and our people, to face up to these challenging trading conditions, and actions taken towards the end of 2022 to reduce our cost base and lock in pricing for key expenditure will mitigate the impact of further inflationary pressures. We have reduced our capital expenditure for 2023 to a level which we believe is commensurate with the prevailing market conditions.

We anticipate a modest recovery in holiday home sales in 2023 with our improved offering and standards on parks helping to maintain strong average unit margins.

We expect strong staycation demand as seen during previous recessions. The key drivers of the Group's long-term success are robust and have longevity; these include quality accommodation, combined with appealing activities and F&B, driving customer loyalty and a strong propensity to rebook at one of our 66 parks in popular coastal locations or areas of natural beauty. British consumers continue to demand multiple holidays and short breaks in a year, providing the ideal opportunity for Parkdean Resorts to extend the holiday season and improve occupancy in off-peak periods. Our great-value, self-catering proposition means we are naturally resilient to an economic downturn, while offering discretionary spend on activities and F&B.

Corporate governance

The Group continues to operate under the Wates Corporate Governance Principles for large private companies.

The Group's values, strategy and culture are driven by the Board of directors of the Company (the 'Board') and are centred on our purpose, as demonstrated throughout the Strategic Report and Directors' Report. The Principal Risks and Uncertainties section of this annual report specifically shows our assessment of present and future risk. Board composition and responsibilities are disclosed on pages 22 to 24 and 29. The roles of the Remuneration Committee, the Audit and Risk Committee and the Health, Safety and Security Committee, each of which directly support the Board, are discussed on page 24. A key focus of the Group has always been stakeholder relationships and engagement, which is discussed on pages 24 to 27. The directors confirm their ongoing adherence to s172(1) of the Companies Act 2006 and the directors' duty to promote the success of the Group for the benefit of its members as a whole. The Chief Executive Officer's review demonstrates our consideration of likely long-term consequences of decisions on all stakeholders and the Directors' Report shows our desire to maintain our high standards of business conduct, with specific interests and engagement of stakeholders discussed on pages 24 to 27.

Environmental and social governance

The business contributes to the economic stability of 66 coastal and rural communities and owns over 3,500 acres of land including forests, rivers, beaches and headlands in many of the UK's leading beauty spots. The Group's aim is care for our parks, people, and planet. Our approach to ESG encompasses our aspiration to celebrate people, communities and our natural environment, enabling us to create amazing memories for many years to come. Our goal is to ensure our ESG strategy informs the everyday decisions made across all areas of the business. The ESG strategic plan approved by the Board defines eight priorities with 25 corresponding commitments, with the aim of delivering these by 2025. There is a dedicated ESG working group drawn from across the business. The Group will publish its first ESG report in the first half of 2023. This will provide a detailed understanding of how the business is progressing against its ESG commitments.

Strategic report *(continued)*

The eight strategic priorities are:

Environment:

- Reduce our carbon emissions 25% by 2025, as the first milestone in our net zero by 2040 target, supported by a robust climate resilience plan.
- Tangible shift towards sustainable sourcing and the use of our resources.
- Spaces for nature and natural capital development plans for our park estate.

Social:

- Attract, develop and recognise talent for tomorrow, supporting wellbeing and encouraging a full career journey with us.
- Sustainable relationships with our local communities, continuing as employer of choice and supporting young people through our partnership with The Prince's Trust.

Governance:

- Always conduct business with integrity, supported by codes of practice and a customer charter to ensure a positive life cycle for our customers.
- Rigorous governance and controls for safety, risk, assurance, information and systems.
- Transparency to ensure trust and accountability on key decisions, policies and reporting.

We recognise that we are on a learning curve and the external landscape is constantly evolving, so we will continuously challenge our thinking and keep developing our ESG agenda.

Our initial phase of projects is supported by a variety of campaigns to galvanise and educate our teams, boost empowerment to make ESG integral to our thinking, and to create a sense of wellbeing so that all our teams are working together to put sustainability at the heart of staycations.

Notably in the first quarter of 2022 we planted 3,000 trees at White Acres, completed natural capital assessments at two parks and launched a number of trials to define the sustainable park of the future. In the second quarter, our “switch it off” campaign aimed at reducing our energy consumption went live and during 2022, we delivered a 9% reduction in electricity usage which helped to mitigate the increase in energy unit costs. Over the winter 2022/23 we completed work on upgrading a number of parks to 100% LED lighting and installed voltage optimisation on some of our bigger parks, to further reduce consumption.

We also became the first holiday park to switch some of our LPG supply to Calor's new sustainable fuel Futuria Liquid Gas (formerly bioLPG) with the goal of increasing our supply of this to 25% of our total consumption by the end of 2023. Staff from across the business took part in the Great British Beach Clean during Q3 of 2022, removing 422kg of litter from the beaches surrounding our holiday parks. Also during Q3, our first electric vehicle charge points went live across 8 parks, with further rollout across the estate now being evaluated.

The Taskforce for Climate-related Financial Disclosures

The Group has conducted a review into the recommendations of the Taskforce for Climate-related Financial Disclosures ('TCFD'). Whilst progress is needed for the Group to be fully aligned with all TCFD recommendations, a number of these recommendations are already fulfilled by the Group.

Governance

The Board has taken overall responsibility for how the Group identifies, assesses and manages climate-related risk. The established ESG group reports to the Board and includes management and non-management representation from across the business.

In the year the Board has appointed a Head of Sustainability and is making progress against the Group's first ESG strategic plan that will be delivered over the coming years.

Strategy

The direct climate-related risks to the Group can be split into physical and transitional risks. Physical risks faced by the Group include extreme weather events causing damage to parks, or forcing parks to close for a period of time. Transitional risks include the possibility of cost increases as a result of more stringent environmental regulation and general increases in energy prices.

Strategic report *(continued)*

The Taskforce for Climate-related Financial Disclosures (continued)

There is also a reputational risk to the Group if it does not take action to reduce its own impact on the environment. Failure to do this to the extent expected by stakeholders could have negative consequences on the Group's ability to deliver its long-term strategy.

In 2023 we will review the impact of potential future climate scenarios on the business and the effect these scenarios could have on the Group's strategy.

Risk management

The identification and management of climate-related risks is consistent with the Group's general risk management process.

Metrics and targets

The Group is committed to a 25% reduction in carbon emissions by 2025. This will be achieved through the introduction of more sustainable energy infrastructure and sources of energy and energy efficient tools for our parks. The Group is committed to achieve a net zero position by 2040.

Our Scope 1 and 2 greenhouse gas emissions are disclosed in the Streamlined Energy and Carbon Report on page 28. We are collaborating with customers, suppliers and our people to expand our influence to reduce Scope 3 emissions.



Steve Richards
Chief Executive Officer

Key performance indicators

	2022	2021	Change %
Revenue (£m)	534.4	536.4	(0.4)
Adjusted EBITDA (£m)	101.2	144.7	(30.0)
Holiday sales volume (No. holidays)	574,989	515,995	11.4
Holiday home sales volume (No. units)	2,432	3,532	(31.1)
Holiday home owners at 31 December (No.)	20,115	20,767	(3.1)

Revenue

Revenue for the year was £534.4m (2021: £536.4m).

Adjusted EBITDA

Adjusted EBITDA is earnings before interest, tax, depreciation, amortisation, share-based payment expenses and exceptional items. Adjusted EBITDA is an important measure for the Group of the profitability and cash generation of its trading operations. Adjusted EBITDA was £101.2m for the year ended 31 December 2022 (2021: £144.7m).

Holiday sales volume

Holiday sales volume is the number of holidays taken in Group-owned fleet, touring and camping pitches and other accommodation, and holiday home owner sub-hire accommodation. Holiday sales volume in 2022 was 574,989 (2021: 515,995).

Holiday home sales volume

This is the number of sales of caravans, lodges and chalets that completed in the year. Holiday home sales volume in the year was 2,432 (2021: 3,532).

Number of holiday home owners

The number of holiday home owners at 31 December 2022 was 20,115 (2021: 20,767).

Group financial review

Overview

	2022	2021	Change
	£m	£m	%
Revenue (note 2)	534.4	536.4	(0.4)
Adjusted EBITDA	101.2	144.7	(30.0)
Operating exceptional items and business interruption insurance proceeds ⁽¹⁾	(22.5)	51.5	(143.7)
Operating profit excluding operating exceptional items and insurance proceeds	41.4	84.2	(50.8)
Operating profit	18.9	135.7	(86.1)
Net finance expense	(55.3)	(56.0)	(1.3)
(Loss)/profit before tax	(36.4)	79.7	(145.7)
Tax credit/(charge)	9.1	(60.5)	113.2
Retained (loss)/profit	(27.3)	19.2	(246.8)
Non-current assets	1,519.4	1,452.7	4.6
Interest bearing loans and borrowings	(1,118.9)	(1,030.5)	8.6
Cash and cash equivalents	17.9	29.5	(39.3)

(1) Operating exceptional items are items that are unusual in size and incidence such that their separate disclosure is important when assessing underlying performance. See below and in note 4 for further details. Business interruption insurance proceeds are detailed in note 3.

Revenue

Revenue in the year was £534.4m (2021: £536.4m), a decrease of 0.4%. Holiday sales revenue decreased by 3.5% principally reflecting the increased rate of VAT in the year offset by a longer season without COVID-19 restrictions. Holiday home sales revenue decreased by 13.6% reflecting lower sales volumes, in particular of lower price entry level sales of used units. On-park spend revenue increased by 26.7% on the prior year reflecting the full year of operations and higher spend per week on park. Owner income increased by 8.0% as a result of higher owner recharges and annual pitch fee increases.

Adjusted EBITDA

Adjusted EBITDA was £101.2m (2021: £144.7m) a decrease of 30.0%. Holiday sales contribution decreased by 17.6%, impacted by the removal of the temporary reduced VAT rate for hospitality, in place as a COVID-19 support measure until the end of March 2022, and the impact of inflation on direct costs including labour. Holiday home sales saw a decrease in contribution of 16.0%, resulting from the lower sales volumes. Owner income contribution increased by 6.0%. On-park spend contribution grew 7.2% as parks were open for the full season, benefiting from the significant investment in on-park facilities since 2019.

Group financial review (continued)

Exceptional items

Exceptional costs were £22.5m in the year (2021: £6.7m) and were mainly in relation to costs for strategic projects. Exceptional costs are shown below:

	Group 2022 £m	Group 2021 £m
Strategic projects:		
Cloud configuration and customisation costs	5.9	5.2
Advisory costs associated with aborted sale process	8.6	-
Restructuring	2.4	-
Costs associated with aborted new park project	2.4	-
Other strategic project costs	1.0	0.5
Uninsured storm damage costs	0.2	-
Legal costs	2.0	-
COVID-19 costs:		
Professional fees in relation to business interruption insurance claim	-	0.8
Directly attributable expenses relating to COVID-19	-	0.2
Total exceptional items included in administrative expenses	<u>22.5</u>	<u>6.7</u>

Further details on exceptional costs are given in note 4.

Operating exceptional items include £nil of forfeited COVID-19 related pitch fee refunds (2021: credit to revenue for £0.7m). Further details on this exceptional adjustment to revenue are given in note 2.

Operating profit

Operating profit was £18.9m for the year (2021: 135.7m). The £116.8m decrease year on year is due to the factors summarised in the table below:

	Movement £m	
Adjusted EBITDA	(43.5)	<ul style="list-style-type: none"> Reduced holiday home sales and holiday sales contribution reflecting change in VAT rate, market conditions and inflationary cost pressures increasing indirect costs
Depreciation	(11.0)	<ul style="list-style-type: none"> Increased depreciation charge due to capex investment programme
Amortisation	(2.0)	<ul style="list-style-type: none"> Increased amortisation charge due to intangible asset investment in previous years, principally on-premise software
Business interruption insurance proceeds	(57.5)	<ul style="list-style-type: none"> Insurance proceeds recognised in 2021 related to losses sustained in the 2020 national lockdown for the COVID-19 pandemic. These were not repeated in the current year
Exceptional pitch license fee refunds	(0.7)	<ul style="list-style-type: none"> In 2021, some owner refunds of 2020 pitch license fee (associated with COVID-19) were forfeit
Exceptional items	(15.8)	<ul style="list-style-type: none"> Higher exceptional items principally a result of strategic project costs relating to the potential sale of the Group
Share-based payment expenses	(0.4)	<ul style="list-style-type: none"> Revaluation of cash-settled share options
Profit on disposal	14.5	<ul style="list-style-type: none"> Profit on disposal of Hayling Island Holiday Park and non-core apartment properties at Ruda
Decrease in operating profit	<u>116.6</u>	

Group financial review *(continued)*

Net finance expense

Net finance expense is lower, primarily due to lower utilisation of the Group's revolving credit facility during the year.

Tax

The Group's tax credit of £9.1m comprises a current tax credit of £3.6m and a deferred tax credit of £5.5m.

Non-current assets

Non-current assets of £1,519.5m (2021: £1,452.7m) include tangible assets of £1,429.7m (2021: £1,361.7m), intangible assets of £89.8m (2021: £88.0m) and other financial assets of £nil (2021: £3.0m). Intangible assets are made up of £64.7m (2021: £63.2m) of goodwill arising primarily on the purchase of the Parkdean Resorts group, with the increase during 2022 relating to the acquisition Hanson European Caravan Transport Limited, £12.3m (2021: £15.2m) of other intangibles relating to the Parkdean Resorts brand and £12.8m (2021: £9.6m) of software costs.

Total debt and leverage

At the year end, bank debt comprised two secured term loan facilities ('Term Loans') totalling £688.5m (2021: £688.5m): the first lien facility of £538.5m expiring in 2024 and the second lien facility of £150.0m expiring in 2025.

The Group has a revolving credit facility of £100.0m of which £10.0m is allocated as an ancillary overdraft facility, which was originally due to expire in March 2023. In December 2022, the Group extended £91.0m of the revolving credit facility for a period of 12 months (or three months prior to the expiry of the first lien facility, if sooner). £65.0m of the facility was utilised at 31 December 2022 (2021: £nil utilised).

Subsequent to the balance sheet date, the Group has received fully documented, irrevocable and underwritten commitments for new borrowing facilities that principally comprise a new senior term loan, a revolving credit facility and additional facilities including support from the Company's ultimate parent undertaking by way of loan notes, which are sufficient to repay in full the first and second lien loans and the current revolving credit facilities in advance of their maturity dates. These facilities each will have maturity dates of more than five years from their respective closing dates and as at the date of approval of these financial statements these fully committed facilities can be drawn at the discretion of the Group.

Based on the outlook, and utilising our forecasting capabilities and sensitised forecasts, the Group does not expect a covenant breach in the year ahead, and the Group has comfortable headroom in the outlook period. The Group continues to closely monitor liquidity.

The Company has a loan of £30.2m (2021: £27.5m), made by Richmond UK Top Holdco Limited, the Company's parent undertaking. On 16 June each year, interest accrued on this loan is capitalised and added to the principal amount. Interest is accrued at 10.0% per annum.

The Group also has a loan of £34.7m (2021: £32.9m) from the Company's parent undertaking. At the end of each year, interest accrued on this loan is capitalised and added to the principal amount. Interest is accrued at 4.75% per annum.

Full details of the Group's debt can be found in note 18 of the financial statements.

Principal risks and uncertainties

The principal risks facing the Group have been identified and assessed for potential impact and probability of occurrence, and the implementation and monitoring of relevant risk mitigation strategies have been reviewed and agreed by the Board. The risk analysis was formed through considering various factors, including environmental matters, market, workforce relationships and supply chains.

All of the key business risks and uncertainties disclosed in the Group financial statements are also applicable to the Company.

There are a number of potential risks and uncertainties which could have a material impact on the Group's operations, financial position and execution of its strategic objectives. The principal risks are as follows:

Risk description and impact	How we mitigate our risks
MARKET RISKS	
<p>Macroeconomic Environment</p> <p>Price and wage inflation within the UK economy and increased interest rates have a negative impact on the Group's business through increased input costs, employment costs and borrowing costs. These same factors result in reduced disposable income among the Group's customer base and a general reduction in consumer confidence, particularly affecting holiday home sales.</p>	<p>The Group has actively monitored the macroeconomic environment throughout 2022 and adapted its supply and business strategy accordingly. Inflationary increases have been passed through to customers where possible and appropriate and a strategy of forward purchases of energy has been deployed, when advantageous, both to provide cost certainty and to minimise overall cost increases.</p> <p>The Group has seen a softening of demand for holiday homes in lower price brackets but demand has held for higher price units. This has allowed margins to grow year-on-year, partly off-setting the reduced volume.</p> <p>In the medium term, the Group has the flexibility to change the mix of holiday sales to holiday home sales across its parks to benefit from the counter-cyclicalities seen across these two sectors and minimise the impact of reduced consumer confidence.</p>
<p>People availability and expertise</p> <p>The need to attract and retain appropriately motivated and experienced customer-focused people is increasing with the scale and ambition of the business.</p> <p>There is a risk that the impact of external factors such as Brexit could reduce our ability to meet our requirement for seasonal employees.</p>	<p>We are continuing to invest in our employer branding to reach high performing people from outside our industry, and recruit those with the potential to grow in our business. The availability of multiple succession channels (internal and external candidates) is helping to future proof the business and prevent operational gaps.</p> <p>All line managers are encouraged to undertake periodic reviews with their team members and to develop plans to maximise their personal impact. They are challenged to promote from within over external recruitment, wherever possible and appropriate. Training programmes are continually under review and development. The Group utilises various tools to monitor employee engagement and uses the results to guide the development of human resources policies. The Group constantly reviews remuneration levels in the market to ensure that it remains competitive and takes full advantage of all available sources of suitable seasonal employees.</p>

Principal risks and uncertainties *(continued)*

Risk description and impact	How we mitigate our risks
OPERATIONAL RISKS	
<p>Competition and customer expectation</p> <p>The Group faces competition both within the UK holiday park sector and from a broad range of UK and overseas holiday offers. The Group's business and growth potential could be impacted if product and service standards do not meet customer expectations.</p>	<p>While the Group is the largest UK holiday park operator (by number of parks), this sector is highly fragmented and the Group is exposed to multiple competitors on a local basis. The Group adopts both local and national marketing and pricing strategies to ensure it remains competitive. The Group has set ambitious targets to improve customer satisfaction measures over time. Holiday guest and holiday home owner feedback is monitored continuously and appropriate actions taken to ensure targets are achieved. The Group has a strategy of investment in its holiday parks and improving service and standards with the aim of increasing customer retention and advocacy.</p>
<p>Health and safety</p> <p>The Group employs over 8,000 people during peak season (including those on seasonal contracts) and welcomes over 3.5m holiday home owners, holiday guests and visitors to its parks every year. There is therefore an ongoing risk of health and safety incidents. This includes risks relating specifically to food safety, intolerances and allergens. We understand our duty of care to protect the safety and security of our people, customers and other visitors to our parks.</p>	<p>The Group is committed to maintaining high standards of health and safety, food safety and environmental management across our parks and offices. The Group employs an in-house health and safety team, supplemented where required by specialist consultants, to undertake risk assessments and ensure that appropriate health and safety and food safety policies and procedures are in place. Our people are trained on a regular basis and all parks receive comprehensive health and safety audits on an annual basis. The Group has a separate Board committee for health, safety, and security which is chaired by Simon Perry, a Non-Executive Directors and an operational health and safety compliance committee.</p>
<p>Business continuity</p> <p>The Group is at risk of a business continuity incident affecting parks, offices or critical systems.</p>	<p>Following a review and update of its crisis communications procedures and training of the operational management teams in 2021, the Group engaged its internal audit partner, EY, to run a number of test scenarios for its central and operational teams in Quarter 1 2022. These not only provided practical experience for members of the Crisis Management Team but also highlighted further opportunities to enhance crisis preparedness across the Group.</p> <p>The Group also engaged Marsh Advisory to undertake a business impact analysis exercise and to review and update its business continuity plans. Training and scenario testing of the revised plan is scheduled for 2023.</p>

Principal risks and uncertainties *(continued)*

Risk description and impact	How we mitigate our risks
OPERATIONAL RISKS	
<p>Regulatory compliance</p> <p>The Group is subject to regulation across a number of areas including credit broking and the sale of insurance under FCA authorisations, gaming activities pursuant to an operating licence issued by the Gambling Commission and holding and processing personal information under the Data Protection Act 2018 and associated regulations.</p> <p>There is an increasing compliance burden around payroll compliance including the Working Time Directive, Right to Work, National Minimum Wage and Auto-Enrolment Pension requirements.</p>	<p>The Group employs a dedicated compliance team and has comprehensive data protection, FCA and Gambling Commission compliance programmes. These include having an appropriate framework of policies and procedures in place, providing comprehensive training to all affected employees and monitoring ongoing compliance.</p> <p>The human resources team is responsible for the establishment of policy in respect of payroll compliance and delivery of training to the operational teams. The Compliance and Payroll teams assist with the monitoring of the application of and compliance with these policies. The Group also uses third-party experts when required to assist internal teams.</p>
<p>Infectious disease, epidemic or pandemic</p> <p>As demonstrated in 2020 and 2021, in addition to the risk of local outbreaks of infectious disease, there is a risk that an epidemic or global pandemic can impact the travel and leisure industry, including the possibility of full park closures.</p> <p>There is a risk that an outbreak of COVID-19 (or another infectious disease) could take place on one or more of our parks. This could cause reputational damage in addition to the financial impact of a park closure.</p>	<p>Although the risk of an epidemic or pandemic can't be controlled by the Group, the Group has demonstrated that holiday parks can provide a safe, clean environment and caravans and lodges offer an inherently socially distanced experience. In the event of any future local or national lockdowns, the Group would again maintain an active stance to promote social distancing and other safety measures in place on park, campaigning to ensure that parks re-open as early as possible, whilst demonstrating full adherence to Government regulation and guidance to ensure customer and team member safety.</p> <p>The Group has demonstrated an ability to react rapidly and appropriately to changing Government requirements, acting to minimise costs and instigating remote working to ensure business continuity, continued customer service and liquidity management. The Group's normal business cycle includes the requirement to close and re-open the parks on an annual basis and so the Group has operational plans in place to conduct this in an orderly and efficient manner.</p>

Principal risks and uncertainties *(continued)*

Risk description and impact	How we mitigate our risks
OPERATIONAL RISKS	
<p>Technology and cyber security</p> <p>The Group operates a dispersed IT infrastructure, covering its network of parks and offices and makes use of a variety of proprietary and third party systems. There is a risk of system or network failure and of a cyber-security breach.</p>	<p>The Group's critical IT infrastructure is either held in Tier one data centres, with live replication or in the cloud. All critical network lines have back-up paths in place. The Group regularly upgrades hardware and software to improve network and application performance. The Group maintained ISO27001 compliance in the year and has invested heavily to improve its cyber security position and to enhance its IT platform and improve and integrate its systems. The Group performs regular risk reviews and tests for network performance and has enhanced both data and cyber security for internal purposes and as required under the Payment Card Industry Data Security Standards. The Group has a separate cyber security committee, chaired by the CFO to provide direction and strategy to its cyber security programme and oversee compliance, which provides regular reports to the Audit and Risk committee.</p>
<p>Supply chain</p> <p>The Group relies on a wide range of suppliers, on both a national and local basis and is subject to the risk of failure within this complex supply chain.</p>	<p>The Group has an in-house procurement function, comprising experienced category experts who have strong knowledge of the supply chain in their area of expertise. Category plans have been developed and supplier partnerships formed based on strategic importance.</p> <p>A risk mapping exercise has been conducted and risk management plans developed, with back up alternatives for critical spend areas where feasible.</p>
FINANCIAL RISKS	
<p>Financial covenant compliance</p> <p>The Group is highly leveraged and as with many private equity owned businesses, is required to comply with financial covenants as part of its senior facilities agreements. Following a temporary move to a minimum liquidity covenant in 2020, reflecting the impact of COVID-19, the original net leverage covenant was re-instated in Quarter 4, 2021 and remained in place in 2022.</p>	<p>The Group assesses its liquidity level and compliance with the leverage covenant regularly through short and long-term forecasting, reviewed by the Board each month, the audit committee at each meeting and the senior finance team on a weekly basis. Compliance with the covenant has been maintained throughout FY 2022 and forward forecasts provide confidence that this will continue to be the case.</p>

Principal risks and uncertainties *(continued)*

Risk description and impact	How we mitigate our risks
FINANCIAL RISKS	
<p>Liquidity</p> <p>The holiday park business is seasonal but predictable. Cash flows are positive through the main holiday season but negative during the winter months. Cash management is a key focus for the Group to mitigate the liquidity risk caused by this seasonal trading.</p>	<p>The Group has received fully documented, irrevocable and underwritten commitments for new borrowing facilities which are sufficient to repay in full the existing facilities in advance of their maturity dates, providing security over the Group's ongoing liquidity. Further details can be found in the going concern basis of preparation in note 1.3.</p> <p>Current forecasts and projections, taking into account reasonable changes in trading performance, are reviewed regularly to ensure that the Group is able to operate within its working capital facilities and banking covenants (including those associated with the new borrowing facilities) for the foreseeable future.</p>
<p>Credit</p> <p>The Group's operations mean that there is a relatively low credit risk. Until payment is received in full, the vast majority of holidays cannot be taken and holiday homes are not released. Annual pitch licence fees are paid in advance by holiday home owners or via a third-party direct debit payment plan. Almost all on-park spend revenue is paid for at the point of sale.</p>	<p>The Group's objective is to reduce the risk of financial loss due to a customer not honouring their financial obligations and the debt profile is actively managed. The Group has a central credit control team that supports the on-park teams with their collection of amounts from holiday home owners. There is a clear debt management process. This can result in removal of an owner from park when the debt remains unpaid. Credit terms for holidays are only offered to credit-worthy corporate agents, again with the vast majority of the payments from these agents received prior to commencement of the guest's holiday.</p>
<p>Interest rate</p> <p>The first lien and second lien facilities are subject to floating rates of interest as detailed in note 18.</p>	<p>The Richmond UK Top Holdco Group has hedged £425.0m of debt with an interest rate cap that runs to September 2023. This provides coverage on 62% of the floating rate debt held by the Richmond UK Top Holdco Group at 31 December 2022, which covers the majority of the first lien loan balance which has a 0% floor hence is deemed cost effective to hedge; The second lien loan has a 1% floor and therefore is not hedged for the 2 year period.</p>

Principal risks and uncertainties *(continued)*

Risk description and impact	How we mitigate our risks
SUSTAINABILITY AND CLIMATE CHANGE	
<p>Environmental and social governance</p> <p>The Group has a responsibility to assess the social and environmental sustainability of its direct operations as well as those of its supply chain. The principal risk is that the impacts of climate change such as extreme weather events cause damage to or disrupt the operations of the Group's holiday parks.</p> <p>There is an additional risk of damage to the Group's reputation and inability to deliver its long-term strategy if this responsibility is not met.</p>	<p>Following the development of an Environmental, Social and Governance ('ESG') strategy in 2021, the Group's attention in 2022 has focused on ensuring progress towards achievement of the 25 commitments set for 2025. In addition to the details contained within the strategic report (pages 8 to 10), the Group intends to publish its first ESG report in 2023, setting out details of its ESG strategy, its short and longer term commitments and the progress made towards these in 2022.</p> <p>The Group is continuing to consider the applicability of environmental reporting standards, including alignment to the requirements of the TCFD framework. The Group is committed to ensuring it delivers a positive social and environmental impact, and robust governance to ensure long-term sustainability of the business</p>

This strategic report was approved by the Board of directors on 29 April 2023 and signed on its behalf by:



Steve Richards
Chief Executive Officer

2nd Floor, One Gosforth Park Way
Gosforth Business Park
Newcastle upon Tyne
NE12 8ET

Directors' report

The directors present their report and the audited financial statements of the Group and the Company for the year ended 31 December 2022.

Results for the year

The loss for the year after tax amounted to £27.3m (*2021: profit after tax of £19.2m*). Further discussion of the results and performance of the Group is provided in the Group financial review on pages 12 to 14.

Future developments

A discussion of future developments of the Group and Company has been included in the Chief Executive Officer's review within the strategic report, on pages 1 to 10.

Going concern

The Company is the UK parent undertaking of the Richmond UK Top Holdco Group which trades as Parkdean Resorts. The principal activity of the Company is that of the holding company of Richmond UK Holdco Limited which is the holding company of the Parkdean Resorts Group ('the Group'). The Group owns and operates 66 award winning holiday parks across the UK.

In order to conclude on the appropriateness of adopting the going concern basis of accounting in preparing these financial statements, the directors have assessed the financial position of the Group at the end of the year, and they have also considered the projected future trading and cash flows of the business and the financing facilities available, alongside the principal risks facing the Group that could threaten its business model, trading performance, solvency or liquidity.

As at the date of approving these financial statements, certain of the Group's borrowing facilities are due to mature within 12 months – the £538.5m first lien facility is set to mature in March 2024, with the revolving credit facility due to expire three months before the first lien maturity date.

Subsequent to the balance sheet date, the Group has received fully documented, irrevocable and underwritten commitments for new borrowing facilities that principally comprise a new senior term loan, a revolving credit facility and additional facilities including support from the Company's ultimate parent undertaking by way of loan notes, which are sufficient to repay in full the first and second lien loans and the current revolving credit facilities in advance of their maturity dates. These facilities each will have maturity dates of more than five years from their respective closing dates and as at the date of approval of these financial statements these fully committed facilities can be drawn at the discretion of the Group.

The directors have assessed the risks and performance of the Group and, using the evidence available to them, including these documented commitments and the financial standing of the counterparties underwriting them. Forecasts and projections have been prepared against the various covenants required to be met within the new borrowing facilities together with a range of sensitivities modelled to allow for reasonable changes in trading performance, and these show that the Group has comfortable headroom over the outlook period.

The directors have therefore concluded that it is appropriate to present the financial statements on a going concern basis, as they consider that the Group and Company will continue as a going concern for a period of at least 12 months from the date of signing the financial statements.

Events since the balance sheet date

Following the balance sheet date, the group initiated the process of refinancing the first lien, second lien and revolving credit facilities – see note 33 Post balance sheet events for more details.

Directors' report *(continued)*

Proposed dividend

The directors do not recommend the payment of a dividend in respect of the year ended 31 December 2022 (2021: *£nil*).

Private equity ownership

The Company's immediate parent undertaking is Richmond UK Top Holdco Limited which is owned by Richmond Holdings (Jersey) Limited, incorporated in Jersey. Richmond Holdings (Jersey) Limited is indirectly controlled by Onex Partners IV, a private-equity fund which is ultimately controlled by Onex Corporation ('Onex'). Onex is a Canadian headquartered private equity investment firm listed on the Toronto Stock Exchange with \$51 billion of assets under management.

Founded in 1984, Onex is one of the oldest and most successful private-equity firms in North America. Onex maintains a consistent approach to investing and pursues global businesses headquartered in North America or Europe with world-class core capabilities and strong free cash flow characteristics. Onex creates long-term value by building these high-quality businesses in partnership with outstanding management teams. This successful strategy has produced a track record that spans more than three decades and multiple economic and industry cycles.

Compliance with Private Equity Reporting Group Guidelines

The Group is committed to achieving high standards of corporate governance and reporting, including in accordance with the Guidelines for Disclosure and Transparency in Private Equity, save for the publication of a mid-year summary which the Board consider inappropriate given the seasonal nature of the Group's business.

Corporate governance

The Chairman and Company Secretary review the governance of the Group annually. The Group has continued to adopt the Wates Corporate Governance Principles, which are deemed fit for purpose due to the size and complexity of the Group as a whole.

Directors

The directors of the Company, who held office during the year and up to the date of signing, were as follows:

Chrisanth Gradischnig
Ian Kellett
Robert Le Blanc
Simon Perry
Steve Richards
Martin Robinson

Another Group company effected and maintained insurance for the directors against liabilities as officers in relation to this and other Group companies.

Group Board of directors

The Board comprises the non-executive chairman, two executive directors and three non-executive directors. The Board benefits from the diversity of each director's experience, independence of character and judgement, in providing strategic leadership and oversight.

Steve Richards – Chief Executive Officer

Steve has spent over 30 years in the hospitality sector and worked with a number of well-known public and private companies before becoming CEO of Parkdean Resorts in 2019.

Steve started his career in 1989, spending the first 14 years working for FTSE 100 companies, holding senior leadership roles at Allied Domecq before being appointed MD of Scottish and Newcastle's pub business. Since 2003, Steve as CEO has led various large scale private-equity backed companies in different segments of the sector including pubs, nightclubs, budget hotels and branded casual dining restaurants.

Directors' report *(continued)*

Group Board of directors *(continued)*

Steve was also a non-executive director of Arc Inspirations Ltd, the premium bar operator until September 2022 and, since 2019, the Chairman of UK Hospitality; the sector's leading trade body which lobbies Government on the strategic issues affecting its 850 member companies, who between them employ over three million people and contribute more tax to the exchequer than the manufacturing, aviation and pharmacy sectors combined.

Ian Kellett – Chief Financial Officer

Ian was appointed Chief Financial Officer in June 2018.

Ian was previously Chief Executive at Pets at Home, which he joined as Chief Financial Officer in 2006. He was instrumental in growing the business from 185 to 450 stores while also helping build Vets4Pets as the largest chain of first opinion vets practices in the UK. Ian also played a key role in the sale of Pets at Home to KKR in 2010 and its subsequent IPO in 2014.

Ian has held a number of senior finance positions including Finance Director at Staples, Deputy Finance Director at JD Wetherspoon and Finance Director at Phones4U.

Chrisanth Gradischnig – Non-Executive Investor Director

Chrisanth has been an investment professional at Onex Partners since 2014 and was appointed to the board of the Comanty and the Group's holding company in 2018.

Prior to joining Onex, Chrisanth was with the Investment Banking Division of Morgan Stanley in London, Zurich and Frankfurt. Chrisanth holds a Master of Social and Economic Sciences degree from the Vienna University of Economics and Business.

Robert Le Blanc – Non-Executive Investor Director

As President of Onex, Bobby oversees all of Onex' business units and corporate groups and serves as Head of Onex Partners, Onex' flagship private equity platform.

Bobby is also a director of Ryan Specialty Group, Convex, First Berkshire Hathaway Life, DREAM Charter School and Lincoln Center for the Performing Arts.

Prior to joining Onex, Bobby was with Berkshire Hathaway for seven years after starting his career at General Electric.

Bobby holds an M.B.A. from New York University and a B.S. from Bucknell University.

Simon Perry – Non-Executive Director

Simon chairs both the Audit and Risk Committee and the Health, Safety and Security Committee.

Simon is a chartered accountant and was an EY senior partner for 28 years until 2016. Previous roles include Managing Partner of EY's UK Transaction Advisory Services division, EY's Global Head of Private Equity and a member of the advisory board of Arowana International Limited. With a background in audit, finance and transactions, Simon has extensive UK and international experience working on business transformation, mergers and acquisitions and performance improvement.

Simon is also a Governor of the University of Plymouth, a director of Bibby Financial Services Limited and Pungo Limited (t/a Joy) and a member of the advisory board of Anmut Limited.

Martin Robinson – Non-Executive Chairman

As well as being Chairman, Martin chairs the Remuneration Committee.

Martin has spent much of his career in the leisure sector. He served as CEO and Chairman of Center Parcs Europe and Chairman of Center Parcs UK between 1997 and 2015. He was also Director of Disneyland Paris between 2009 and 2018 and has chaired the boards of Casual Dining Group, Wagamama and Holmes Place Health Clubs.

Martin currently chairs Burger King UK, Inspiring Learning (an outdoor education business) and Travelodge UK, and is also a director of MAF Ventures in Dubai.

Directors' report *(continued)*

Responsibilities

The Board has responsibility for the Group's overall approach to strategic decision making and effective risk management. The Board is assisted in this by the Audit and Risk Committee. The principal risks and uncertainties are detailed on pages 15 to 20.

Effectiveness and evaluation

The Board's effectiveness in the year has been driven through its composition and individual member's attributes. The Board constantly measures its effectiveness through review of the overall Board as well as individual Board member and key employee performance.

The Board leads through transparent policies including anti-bribery and corruption, business conduct and whistleblowing. Policies are available to all employees on the Group's intranet and are embedded in our culture and training.

Diversity

The Board supports diversity throughout the business, and understands the value of a diverse board. It strives for the team to be made up of the best people based on skills, experience, qualifications, values and character. Roles are filled having regard to these attributes and appointments are not concentrated solely on complying with diversity ratios. The Group continues to seek diversity within the Board recognising the insights and benefits it brings.

Remuneration Committee

The Board relies on the Remuneration Committee to ensure a transparent and fair remuneration approach is taken across the Group. This includes the setting of key employee remuneration, monitoring the gender pay gap, and implementation of fair policies regarding remuneration structures and practices.

The Remuneration Committee assists the Board in ensuring that the remuneration policy and practices of the Group reward fairly and responsibly with a clear link to corporate and individual performance, having regard to statutory and regulatory requirements. The Remuneration Committee determines all matters concerning the Group's general remuneration policy and the emoluments and fees of key employees, including salary reviews, bonus levels and targets, any employee incentive plan and issue or transfer of securities under any such scheme. Key employee remuneration is aligned with levels of achievement of specific objectives which are based on the Group's purpose, values and strategic and financial objectives, as set at the start of the year.

Audit and Risk Committee

The Audit and Risk Committee oversees the integrity of the Group's financial statements, the independence and performance of the independent auditor, the Group's internal controls environment regarding finance, accounting and ethics, the Group's compliance with conduct standards and legal and regulatory matters and the Group's risk strategy, assessment and management.

Health, Safety and Security Committee

The Health, Safety and Security Committee oversees the Group's compliance with health and safety law, regulation and standards, food safety standards, environmental management across the business and security management, including the establishment and monitoring of policies and procedures to ensure that the highest standards are in place and consistently applied.

Information Security and Risk Committee

The Information Security and Risk Committee considers the Group's attitude to and appetite for cybersecurity risk and the Group's cybersecurity position and maturity in relation to this. The Committee oversees the integrity of the Group's IT systems and controls and the compliance with cybersecurity-related legal and regulatory requirements. The Committee aims to encourage continuous improvement in cybersecurity capability and in the related policies, procedures and practices and reports on a regular basis to the Audit and Risk Committee.

Directors' report *(continued)*

Disclosure of information to auditor

The directors who held office at the date of approval of this directors' report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's auditor is unaware, and each director has taken all the steps that he ought to have taken as a director to make himself aware of any relevant audit information and to establish that the Company's auditor is aware of that information.

Auditor

Pursuant to Section 487 of the Companies Act 2006, the auditor will be deemed to be reappointed and KPMG LLP will therefore continue in office.

Political contributions

Neither the Company nor any of its subsidiaries made any political donations nor incurred any political expenditure during the year ended 31 December 2022 (2021: *£nil*).

Stakeholder engagement

The Board identifies and recognises the key stakeholders of the Group as shareholders, holiday home owners, holiday guests, its people, suppliers, the 66 local communities in which its parks are located and the environment surrounding these parks.

Holiday home owners

The Group's estate has 61 parks where families own holiday homes and the owner community remains a key contributor to the Group's vibrant parks.

The Group's continued focus on owner engagement has maintained positive owner sentiment during 2022; this was partly driven by investment in digital and financial systems which also laid the foundations of enhanced digital self-service.

The Group has introduced dedicated Owner Experience Manager roles on-park, to support owners, enhance on-park experience and to drive value initiatives including part exchange and referrals for the owner community.

Guests

The Group is focused on ensuring that each park achieves and maintains a high level of customer experience. Holiday guests recognised the fantastic work of our teams, with consistently high ratings across all feedback channels. Tens of thousands of customers provided feedback across four key platforms, with scores in 2022 ending at 4.0 out of 5 for both Google and Trip Advisor and 4.1 for Facebook which shows just how happy holidaymakers have been with their visits to our parks. We also measure customer feedback internally and invite customers who have stayed with us to complete a 'Reevoo Survey'.

Our people

The Group's people are passionately driven by a collective commitment to create amazing memories for its guests. They are at the heart of the Group and the key to its future success. Investment in recruitment, training, development and engagement across the business continues to be prioritised.

Engagement is a key part of the Group's people plan. The Group enjoys an open culture and the directors and senior team actively solicit the opinions of team members when visiting parks and offices and communicate regularly with all team members using Facebook's Workplace, group-wide conferences and team briefings. In reaching key decisions that affect the workforce the directors pay attention to the long and short-term impact of their decisions and factor this into their decision making.

Team training & development remains a key priority for the Group and 2022 saw further investment in field-based learning and in training & development business partners. The Group continues to provide excellent skills development through its apprenticeship schemes and new programmes aimed at developing key hospitality skills, and actively participated in the UK government's Kickstart programme to help young people start a career in hospitality.

2022 saw the Group continue with specific leadership development plans to ensure many future leadership requirements can be fulfilled by growing its own. We continued our Chef's Academy and a Holiday Homes Sales Academy to develop our kitchen and sales teams respectively, ensuring they meet the high standards expected by both our leadership team and customers.

Directors' report *(continued)*

Our people (continued)

Delighting guests and owners is paramount and the Group is proud to offer opportunities to all like-minded people. The Group has a commitment to inclusion and continually looks to improve career development opportunities whilst recognising that diversity is valuable to the success of our business. Engaging our people to realise their potential is the best way to utilise all our resources to the advantage of guests and owners.

Equal opportunities and disabled employees

The Group endorses the application of equal opportunities policies to provide fair and equitable conditions for all our people regardless of sex, family status, religion, creed, colour, ethnic origin, age, disability or sexual orientation. The Group gives full consideration to applications for employment from disabled persons where the requirements of the role can be adequately fulfilled by a disabled person. Where an existing member of our team becomes disabled, the Group's policy is to provide continuing employment under normal terms and conditions. Wherever possible our people will continue to be employed in the same job or, if this is not practicable, every effort will be made to find an alternative job and provide appropriate training.

Gender information

Gender diversity within the Group as at 31 December 2022 is outlined in the table below. Due to the seasonal nature of the business the number of people the group employs fluctuates throughout the year. The total people numbers below are at the lowest point of the year.

Level	Male	Male %	Female	Female %	Total
Board directors	6	100%	-	0%	6
Senior management (excluding Board directors)	3	75%	1	25%	4
Team members	1,257	57%	965	43%	2,222
TOTAL	1,266	57%	966	43%	2,232

The Group is committed to gender equality and publishes its Gender Pay Gap information on its website on an annual basis.

Suppliers

The Group ensures that all suppliers are treated fairly, and in turn requires that they comply with trading standards and regulations such as the Modern Slavery Act. In addition the Group is committed to meeting agreed payment terms and details are published on the Payment Practices website every 6 months. The Group has had frequent interaction with suppliers in the year and it will continue to meet with suppliers and work together effectively going forwards.

Community

The Group's parks are located at the heart of 66 coastal and rural communities that help the Group to thrive; the communities are the places where the Group's people live and where local suppliers are based, and without their support the Group wouldn't be able to attract 3.5 million customers a year. The Group is committed to caring for its parks, people, and planet to create a positive social and environmental impact on the surrounding community, and to acting responsibly for the long-term sustainability of its business.

During 2022, the Group continued to support SSAFA, the Armed Forces charity, as its charity partner. Since 2021, the Group has raised over £16,000 through a raft of initiatives, including donating 50% of 'Big Brew Up' breakfast sales during Armed Forces Week, the annual military celebration. Furthering its commitment to supporting the Armed Forces, the Group sponsored the inaugural Celebrating Forces Families awards to thank UK Armed Forces families for their contributions, achievements, and successes in support of the Armed Forces community.

Continuing its relationship with the Royal Navy & Royal Marines Charity and the Army Central Fund, the Group donated 143 free holiday breaks to serving personnel and their families. The breaks are awarded in recognition of both the Service Person and the extraordinary sacrifices and support families provide whilst their spouses, partners

Directors' report (continued)

Community (continued)

and loved ones are deployed around the globe. This initiative allows military families who have experienced difficult circumstances to spend quality time together to bond, build resilience as a family unit, and unwind.

The Group also participated in the Marine Conservation Society's annual 'Great British Beach Clean' event across 36 locations, where 267 volunteers including team members, holidaymakers, and holiday home owners collected 422kg of litter from local beaches. The data collected from the beach cleans drives important conservation work carried out by the Marine Conservation Society.

Environment

Many of the Group's parks are in areas of outstanding natural beauty and are significant areas for biodiversity. Conservation and environmental management are fundamental to the business and the Group looks to take strategic action to protect and enhance the environment and its wider sustainability performance. Over the last year the Group has been working with partners to:

- ensure all new hire fleet caravans and lodges are double glazed, have extra insulation and low energy lighting to optimise energy efficiency and reduce carbon footprint;
- provide further investment into low energy equipment and lighting to reduce carbon emissions. As a result, the majority of parks now have energy efficient LED lighting, and a programme to upgrade every park's internal and external lighting with LED systems will further reduce energy usage and the impact on levels of light pollution; and
- provide enhanced recycling facilities and communications materials to encourage guests and holiday home owners to recycle wherever practical. This will be further developed over the coming year.

The Group has continued its partnership with the prestigious David Bellamy conservation scheme, committing to participate in its Blooming Marvellous Pledge for Nature programme, through which our parks will improve habitats for wildlife and manage their green spaces in as environmentally friendly a way as possible. This is alongside development of the ecological value of parks and encouragement of guests and holiday home owners to learn about the habitats and wildlife around them.

Streamlined Energy and Carbon Report

The Group is required to report under the Streamlined Energy and Carbon Reporting (SECR) framework under the Companies and Limited Liability Partnerships Regulations 2018.

The carbon emissions baseline was set in 2019 as follows. The Group's total carbon emissions, excluding Hanson European Transport Limited ("Hansons"), the caravan transport business acquired by the Group at the start of 2022) were 17.2% lower in 2022. The Group's total carbon emissions including Hanson following the acquisition, were 12% lower in 2022.

UK greenhouse gas emissions and energy usage data for years ended 31 December:

	Carbon Emissions (tCO ₂ e) including Hansons			
	SECR Baseline	SECR Year	SECR Year	Variance vs 2019
	2019	2021	2022*	%
Scope 1	27,845	18,301	28,512	-2.0
Scope 2	19,856	13,963	13,651	-31.0
Total Carbon	47,701	32,264	42,163	-12.0
Intensity Ratio vs Revenue	0.11	0.06	0.08	

*Hansons carbon emissions data only reported in 2022 following acquisition

Directors' report *(continued)*

Streamlined Energy and Carbon Report *(continued)*

Qualification and reporting methodology

The footprint is calculated in accordance with the Greenhouse Gas (GHG) Protocol and Environmental Reporting Guidelines including streamlined energy and carbon reporting guidance. A wide range of published carbon emission factors are publicly available. DEFRA emission factors have been used for all emission sources as this provides the most comprehensive list of factors available. They allow an activity to be converted into carbon dioxide equivalent (CO₂e).

Intensity measurement

The chosen intensity measurement ratio is total gross emissions in metric tonnes (tCO₂e) per £000 of revenue in the year.

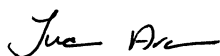
Measures taken to improve energy efficiency

During the year, the Group has progressed its ESG strategy for 2022 and beyond, outlining eight board-approved priorities and 25 commitments to achieve by 2025, as discussed in the strategic report on pages 8 to 10. The principal energy saving activity completed in 2022 was the continued transition to LED lighting, the introduction of several energy infrastructure pilot projects and switching some of our LPG supply to bio LPG. In addition, we built and deployed our in-house utilities portal which is driving change by sharing responsibility for energy saving across the business.

Human rights and modern slavery

The Group strives to ensure that all internal policies remain consistent with the requirements of the Universal Declaration on Human Rights and the spirit of the International Labour Organisation core labour standards. It is committed to eradicating modern slavery and human trafficking in any part of the business and supply chain. The Group has published its statement on modern slavery on its website.

By order of the Board



Judith Archibold
Secretary

2nd Floor, One Gosforth Park Way
Gosforth Business Park
Newcastle upon Tyne
NE12 8ET

29 April 2023

Statement of directors' responsibilities in respect of the annual report and the financial statements

The directors are responsible for preparing the Annual Report and the Group and parent Company financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare Group and parent Company financial statements for each financial year. Under that law they have elected to prepare both the Group and the parent Company financial statements in accordance with UK-adopted international accounting standards and applicable law.

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Group and parent Company and of the Group's profit or loss for that period. In preparing each of the Group's and parent Company's financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable, relevant and reliable;
- state whether they have been prepared in accordance with UK-adopted international accounting standards;
- assess the Group and parent company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern; and
- use the going concern basis of accounting unless they either intend to liquidate the Group or the parent company or to cease operations, or have no realistic alternative but to do so.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the parent company's transactions and disclose with reasonable accuracy at any time the financial position of the parent company and enable them to ensure that its financial statements comply with the Companies Act 2006. They are responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error, and have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the Group and to prevent and detect fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the Group's website (www.parkdeanresorts.co.uk/corporate). Legislation in the UK governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF RICHMOND UK HOLDCO LIMITED

Opinion

We have audited the financial statements of Richmond UK Holdco Limited ("the Company") for the year ended 31 December 2022 which comprise the Consolidated statement of profit and loss and other comprehensive income, Consolidated balance sheet, Company balance sheet, Consolidated statement of changes in equity, Company statement of changes in equity, Consolidated cash flow statement, Company cash flow statement and related notes, including the accounting policies in note 1.

In our opinion:

- the financial statements give a true and fair view of the state of the Group's and of the parent Company's affairs as at December 2022 and of the Group's loss for the year then ended;
- the Group financial statements have been properly prepared in accordance with UK-adopted international accounting standards;
- the parent Company financial statements have been properly prepared in accordance with UK-adopted international accounting standards and as applied in accordance with the provisions of the Companies Act 2006; and
- the financial statements have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities are described below. We have fulfilled our ethical responsibilities under, and are independent of the Group in accordance with, UK ethical requirements including the FRC Ethical Standard as applied to other entities of public interest. We believe that the audit evidence we have obtained is a sufficient and appropriate basis for our opinion.

Going concern basis of preparation

The directors have prepared the financial statements on the going concern basis as they do not intend to liquidate the Group or to cease its operations, and as they have concluded that the Group's and the Company's financial position means that this is realistic. They have also concluded that there are no material uncertainties that could have cast significant doubt over its ability to continue as a going concern for at least a year from the date of approval of the financial statements ("the going concern period").

We used our knowledge of the Group, its industry, and the general economic environment to identify the inherent risks to its business model and analysed how those risks might affect the Group's and Company's financial resources or ability to continue operations over the going concern period. The risks that we considered most likely to adversely affect the Group's and Company's available financial resources and metrics relevant to debt covenants over this period were:

- The ability to achieve the EBITDA targets in the Group's business plan; and
- the receipt of fully documented, irrevocable and underwritten commitments for new borrowing facilities subsequent to the balance sheet date.

Given the level of financial resources, and the risks inherent in the cash flows, particularly the ongoing impact of higher inflation and higher interest rates, our evaluation of the Directors' going concern assessment was of particular significance in our audit.

We considered whether these risks could plausibly affect the liquidity or covenant compliance in the going concern period by assessing the Directors' sensitivities over the level of available financial resources and covenant thresholds indicated by the Group's financial forecasts taking account of severe, but plausible adverse effects that could arise from these risks individually and collectively. Our procedures also included:

- Critically assessing assumptions in base case and severe but plausible downside scenario relevant to liquidity and covenant metrics, in particular in relation to risks by comparing to historical trends and overlaying knowledge of the entity's plans based on approved budgets and our knowledge of the entity and the sector in which it operates.
- We inspected the confirmation from the lender of the level of documented, irrevocable and underwritten committed financing, and the associated covenant requirements.

We considered whether the going concern disclosure in note 1.3 to the financial statements gives a full and accurate description of the Directors' assessment of going concern, including the identified risks and, dependencies, and related sensitivities.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF RICHMOND UK HOLDCO LIMITED (continued)

Our conclusions based on this work:

- we consider that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate;
- we have not identified, and concur with the Directors' assessment that there is not, a material uncertainty related to events or conditions that, individually or collectively, may cast significant doubt on the Company's ability to continue as a going concern for the going concern period; and
- we found the going concern disclosure in note 1.3 to be acceptable.

However, as we cannot predict all future events or conditions and as subsequent events may result in outcomes that are inconsistent with judgements that were reasonable at the time they were made, the above conclusions are not a guarantee that the Company will continue in operation.

Fraud and breaches of laws and regulations – ability to detect

Identifying and responding to risks of material misstatement due to fraud

To identify risks of material misstatement due to fraud ("fraud risks") we assessed events or conditions that could indicate an incentive or pressure to commit fraud or provide an opportunity to commit fraud. Our risk assessment procedures included:

- Enquiring of directors, the audit committee, internal audit and inspection of policy documentation as to the Group's high-level policies and procedures to prevent and detect fraud, including the internal audit function, and the Group's channel for "whistleblowing", as well as whether they have knowledge of any actual, suspected or alleged fraud.
- Reading Board and audit committee minutes.
- Using analytical procedures to identify any unusual or unexpected relationships.

We communicated identified fraud risks throughout the audit team and remained alert to any indications of fraud throughout the audit.

As required by auditing standards and taking into account possible pressures to meet profit targets, we perform procedures to address the risk of management override of controls and the risk of fraudulent revenue recognition, in particular the risk that holiday home sales throughout the period are overstated through recording revenues in the wrong period and the risk that Company management may be in a position to make inappropriate accounting entries.

We did not identify any additional fraud risks.

We performed procedures including:

- Identifying journal entries to test for all significant components of the Group based on risk criteria and comparing the identified entries to supporting documentation. These included those posted to unusual accounts linked to holiday home revenue, unusual accounts linked to cash and borrowings and unusual accounts linked to investments. Substantive testing of holiday home sales around the period end.
- Substantive testing of post year end credit notes for holiday home sales.

Identifying and responding to risks of material misstatement related to compliance with laws and regulations

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience, and through discussion with the directors and other management (as required by auditing standards), and from inspection of the Group's regulatory and legal correspondence and discussed with the directors and other management the policies and procedures regarding compliance with laws and regulations.

We communicated identified laws and regulations throughout our team and remained alert to any indications of non-compliance throughout the audit.

The potential effect of these laws and regulations on the financial statements varies considerably.

Firstly, the Group is subject to laws and regulations that directly affect the financial statements including financial reporting legislation (including related companies legislation), distributable profits legislation, and taxation legislation and we assessed the extent of compliance with these laws and regulations as part of our procedures on the related financial statement items.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF RICHMOND UK HOLDCO LIMITED (continued)

Secondly, the Group is subject to many other laws and regulations where the consequences of non-compliance could have a material effect on amounts or disclosures in the financial statements, for instance through the imposition of fines or litigation or the loss of the Group's license to operate. We identified the following areas as those most likely to have such an effect: health and safety, employment law and company legislation. Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the directors and other management and inspection of regulatory and legal correspondence, if any. Therefore if a breach of operational regulations is not disclosed to us or evident from relevant correspondence, an audit will not detect that breach.

Context of the ability of the audit to detect fraud or breaches of law or regulation

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely the inherently limited procedures required by auditing standards would identify it.

In addition, as with any audit, there remained a higher risk of non-detection of fraud, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. Our audit procedures are designed to detect material misstatement. We are not responsible for preventing non-compliance or fraud and cannot be expected to detect non-compliance with all laws and regulations.

Strategic report and directors' report

The directors are responsible for the strategic report and the directors' report. Our opinion on the financial statements does not cover those reports and we do not express an audit opinion thereon.

Our responsibility is to read the strategic report and the directors' report and, in doing so, consider whether, based on our financial statements audit work, the information therein is materially misstated or inconsistent with the financial statements or our audit knowledge. Based solely on that work:

- we have not identified material misstatements in the strategic report and the directors' report;
- in our opinion the information given in those reports for the financial year is consistent with the financial statements; and
- in our opinion those reports have been prepared in accordance with the Companies Act 2006.

Matters on which we are required to report by exception

Under the Companies Act 2006, we are required to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent Company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent Company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

We have nothing to report in these respects.

Directors' responsibilities

As explained more fully in their statement set out on page 29, the directors are responsible for: the preparation of the financial statements and for being satisfied that they give a true and fair view; such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error; assessing the Group and parent Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern; and using the going concern basis of accounting unless they either intend to liquidate the Group or the parent Company or to cease operations, or have no realistic alternative but to do so.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF RICHMOND UK HOLDCO LIMITED (continued)

Auditor's responsibilities

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue our opinion in an auditor's report. Reasonable assurance is a high level of assurance, but does not guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

A fuller description of our responsibilities is provided on the FRC's website at www.frc.org.uk/auditorsresponsibilities.

The purpose of our audit work and to whom we owe our responsibilities

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members, as a body, for our audit work, for this report, or for the opinions we have formed.



Johnathan Pass (Senior Statutory Auditor)
for and on behalf of KPMG LLP, Statutory Auditor
Chartered Accountants
1 Sovereign Square
Sovereign Street
Leeds
LS1 4DA

29 April 2023

Consolidated statement of profit and loss and other comprehensive income
for the year ended 31 December 2022

		2022	2021
	<i>Note</i>	£m	£m
Revenue	2	534.4	536.4
Cost of sales		(143.3)	(141.9)
Gross profit		391.1	394.5
Administrative expenses		(372.2)	(318.3)
Other operating income	3	-	59.5
Operating profit		18.9	135.7
<i>Analysed as:</i>			
Adjusted EBITDA ⁽¹⁾		101.2	144.7
Business interruption insurance proceeds	3	-	57.5
COVID-19 pitch fee refund	2	-	0.7
Depreciation	5	(64.8)	(53.4)
Amortisation	5	(8.4)	(6.4)
Exceptional items	4	(22.5)	(6.7)
Share-based payment expense	22	(1.1)	(0.7)
Profit on disposal	31	14.5	-
Operating profit		18.9	135.7
Finance income	8	10.8	3.8
Finance expense	8	(66.1)	(59.8)
Net finance expense		(55.3)	(56.0)
(Loss)/profit before tax		(36.4)	79.7
Tax	9	9.1	(60.5)
(Loss)/Profit for the year ⁽²⁾		(27.3)	19.2

⁽¹⁾ Adjusted EBITDA represents earnings before interest, tax, depreciation, amortisation, share-based payment expense, COVID-19 pitch fee refund, business interruption insurance proceeds and exceptional items.

⁽²⁾ Attributable to equity holders of the parent.

The Group has no items of comprehensive income other than the results for the current or prior year disclosed above; accordingly a separate statement of other comprehensive income has not been included. All of the activities of the Group are classified as continuing.

Consolidated balance sheet
at 31 December 2022

		2022	2021
	Note	£m	£m
Non-current assets			
Property, plant and equipment	10	799.8	748.5
Right-of-use assets	11	629.9	613.2
Intangible assets	12	89.8	88.0
Other financial assets	14	-	3.0
		<u>1,519.5</u>	<u>1,452.7</u>
Current assets			
Inventories	16	44.6	37.3
Trade and other receivables	17	80.8	63.2
Cash and cash equivalents		17.9	29.5
Other financial assets	14	10.8	-
Tax receivable		4.4	4.1
Assets classified as held for sale	30	-	18.3
		<u>158.5</u>	<u>152.4</u>
Total assets		<u>1,678.0</u>	<u>1,605.1</u>
Current liabilities			
Interest bearing loans and borrowings	18	(68.3)	(2.8)
Trade and other payables	20	(201.0)	(183.8)
Liabilities classified as held for sale	30	-	(1.2)
		<u>(269.3)</u>	<u>(187.8)</u>
Non-current liabilities			
Interest bearing loans and borrowings	18	(1,050.6)	(1027.7)
Trade and other payables	20	(1.7)	(1.5)
Deferred tax liabilities	15	(168.0)	(173.3)
		<u>(1,220.3)</u>	<u>(1,202.5)</u>
Total liabilities		<u>(1,489.6)</u>	<u>(1,390.3)</u>
Net assets		<u>188.4</u>	<u>214.8</u>
Equity			
Share capital	23	-	-
Share premium	23	466.2	466.2
Capital contribution reserve	22	2.9	1.8
Retained losses		(280.7)	(253.2)
Total equity		<u>188.4</u>	<u>214.8</u>

These financial statements were approved by the Board of directors on 29 April 2023 and were signed on its behalf by:


Ian Kellett
Director

Company registered number: 10537415

Company balance sheet at 31 December 2022

	Note	2022 £m	2021 £m
Non-current assets			
Investments in subsidiaries	13	298.6	298.6
Trade and other receivables	17	31.8	29.0
		<u>330.4</u>	<u>327.6</u>
Current assets			
Trade and other receivables	17	34.7	32.9
Cash and cash equivalents		-	-
		<u>34.7</u>	<u>32.9</u>
Total assets		<u>365.1</u>	<u>360.5</u>
Non-current liabilities			
Interest bearing loans and borrowings	18	(64.9)	(60.4)
Trade and other payables	20	(1.6)	(1.5)
		<u>(66.5)</u>	<u>(61.9)</u>
Total liabilities		<u>(66.5)</u>	<u>(61.9)</u>
Net assets		<u>298.6</u>	<u>298.6</u>
Equity			
Share capital	23	-	-
Share premium	23	466.2	466.2
Capital contribution reserve	22	2.9	1.8
Retained losses		(170.5)	(169.4)
Total equity		<u>298.6</u>	<u>298.6</u>

As permitted by section s408 of the Companies Act 2006, no profit and loss account for the Company is presented.
The Company's loss for the financial year was £1.1m (2021: loss of £0.7m).

These financial statements were approved by the Board of directors on 29 April 2023 and were signed on its behalf by:

Ian Kellett
Director

Company registered number: 10537415

Consolidated statement of changes in equity

	Share capital £m	Share premium £m	Capital contribution reserve £m	Retained losses £m	Total equity £m
Balance at 1 January 2021	-	466.2	1.1	(272.8)	194.5
IFRS 16 deferred tax transitional adjustment (note 15)	-	-	-	0.4	0.4
Total comprehensive income for the year					
Profit for the year	-	-	-	19.2	19.2
Transactions with owners, recorded directly in equity					
Capital contribution	-	-	0.7	-	0.7
Balance at 31 December 2021	<u>-</u>	<u>466.2</u>	<u>1.8</u>	<u>(253.2)</u>	<u>214.8</u>
Balance at 1 January 2022	-	466.2	1.8	(253.2)	214.8
IFRS 16 deferred tax transitional adjustment (note 15)	-	-	-	(0.2)	(0.2)
Total comprehensive income for the year					
Loss for the year	-	-	-	(27.3)	(27.3)
Transactions with owners, recorded directly in equity					
Capital contribution	-	-	1.1	-	1.1
Balance at 31 December 2022	<u>-</u>	<u>466.2</u>	<u>2.9</u>	<u>(280.7)</u>	<u>188.4</u>

Company statement of changes in equity

	Share capital £m	Share premium £m	Capital contribution reserve £m	Retained losses £m	Total equity £m
Balance at 1 January 2021	-	466.2	1.1	(168.7)	298.6
Total comprehensive loss for the year					
Loss for the year	-	-	-	(0.7)	(0.7)
Transactions with owners, recorded directly in equity					
Capital contribution	-	-	0.7	-	0.7
Balance at 31 December 2021	<u>-</u>	<u>466.2</u>	<u>1.8</u>	<u>(169.4)</u>	<u>298.6</u>
Balance at 1 January 2022	-	466.2	1.8	(169.4)	298.6
Total comprehensive loss for the year					
Loss for the year	-	-	-	(1.1)	(1.1)
Transactions with owners, recorded directly in equity					
Capital contribution	-	-	1.1	-	1.1
Balance at 31 December 2022	<u>-</u>	<u>466.2</u>	<u>2.9</u>	<u>(170.5)</u>	<u>298.6</u>

Consolidated cash flow statement
for the year ended 31 December 2022

		2022	2021
	<i>Note</i>	£m	£m
Cash flows from operating activities			
(Loss)/profit for the year		(27.3)	19.2
<i>Adjustments for:</i>			
Depreciation and amortisation	5	73.2	59.8
Finance income	8	(10.8)	(3.8)
Finance expense	8	66.1	59.8
Profit on sale of property, plant and equipment	5	(14.5)	-
Share-based payment expenses	22	1.1	0.7
Tax	9	(9.1)	60.5
		78.7	196.2
Increase in trade and other receivables		(17.4)	(16.6)
Increase in inventories		(7.3)	(9.8)
Increase in trade and other payables		14.2	40.4
		68.2	210.2
Interest paid		(44.3)	(49.0)
Tax received/(paid)		3.3	(11.7)
Net cash from operating activities		27.2	149.5
Cash flows from investing activities			
Proceeds from sale of property, plant and equipment		4.0	-
Proceeds from sale of subsidiary		30.2	-
Interest received		3.0	0.1
Acquisition of property, plant and equipment		(114.0)	(73.4)
Acquisition of intangible assets		(8.7)	(6.8)
Acquisition of subsidiaries		(3.3)	-
Net cash from investing activities		(88.8)	(80.1)
Cash flows from financing activities			
Utilisation of revolving credit facility	19	65.0	-
Repayment of revolving credit facility	19	-	(90.0)
Repayment of lease liabilities	19	(15.0)	(13.7)
Net cash from financing activities		50.0	(103.7)
Net decrease in cash and cash equivalents		(11.6)	(34.3)
Cash and cash equivalents at 1 January		29.5	63.8
Cash and cash equivalents at 31 December		17.9	29.5

Company cash flow statement
for the year ended 31 December 2022

	<i>Note</i>	2022 £m	2021 £m
Cash flows from operating activities			
Loss for the year		(1.1)	(0.7)
<i>Adjustments for:</i>			
Finance income		(4.7)	(4.1)
Finance expense		4.7	4.1
Share-based payment expenses	22	1.1	0.7
		<hr/>	<hr/>
		-	-
Increase in trade and other receivables		(4.7)	(4.1)
Increase/(decrease) in trade and other payables		4.6	(20.9)
		<hr/>	<hr/>
		(0.1)	(25.0)
Interest paid		(4.5)	(4.1)
		<hr/>	<hr/>
Net cash from operating activities		(4.6)	(29.1)
		<hr/>	<hr/>
Cash flows from investing activities			
Interest received		4.6	4.1
		<hr/>	<hr/>
Net cash from investing activities		4.6	4.1
		<hr/>	<hr/>
Net decrease in cash and cash equivalents		-	(25.0)
Cash and cash equivalents at 1 January		-	25.0
		<hr/>	<hr/>
Cash and cash equivalents at 31 December		-	-
		<hr/> <hr/>	<hr/> <hr/>

Notes

(forming part of the financial statements)

1. Accounting policies

Richmond UK Holdco Limited (the 'Company') is a private company registered in England and Wales and domiciled in the UK. The registered number is 10537415 and the registered address is 2nd Floor, One Gosforth Park Way, Gosforth Business Park, Newcastle upon Tyne NE12 8ET.

These consolidated financial statements are presented in pounds sterling, which is the functional currency of the Company and its subsidiaries. All amounts have been rounded to the nearest £0.1million, unless otherwise indicated.

1.1 Basis of preparation

The Group financial statements consolidate those of the Company and its subsidiaries, together referred to as the 'Group'. The Company financial statements present information about the Company as a separate entity and not about the group.

The Company financial statements and the consolidated financial statements of the group have both been prepared and approved by the directors in accordance with international accounting standards in conformity with the requirements of the Companies Act 2006. Under section s408 of the Companies Act 2006 the Company is exempt from the requirement to present its own profit and loss account.

The accounting policies set out below have, unless otherwise stated, been applied consistently to all periods presented in these financial statements.

The judgements that have been made by the directors in the application of these accounting policies that have a significant effect on the financial statements or estimates that will have a significant risk of material adjustment in the following year are disclosed in note 29.

1.2 Measurement convention

The financial statements are prepared on the historical cost basis except for derivative financial instruments and government grants which are stated at their fair value.

1.3 Going concern

The Company is the UK parent undertaking of the Richmond UK Top Holdco Group which trades as Parkdean Resorts. The principal activity of the Company is that of the holding company of Richmond UK Holdco Limited which is the holding company of the Parkdean Resorts Group ('the Group'). The Group owns and operates 66 award winning holiday parks across the UK.

In order to conclude on the appropriateness of adopting the going concern basis of accounting in preparing these financial statements, the directors have assessed the financial position of the Group at the end of the year, and they have also considered the projected future trading and cash flows of the business and the financing facilities available, alongside the principal risks facing the Group that could threaten its business model, trading performance, solvency or liquidity.

As at the date of approving these financial statements, certain of the Group's borrowing facilities are due to mature within 12 months – the £538.5m first lien facility is set to mature in March 2024, with the revolving credit facility due to expire three months before the first lien maturity date.

Subsequent to the balance sheet date, the Group has received fully documented, irrevocable and underwritten commitments for new borrowing facilities that principally comprise a new senior term loan, a revolving credit facility and additional facilities including support from the Company's ultimate parent undertaking by way of loan notes, which are sufficient to repay in full the first and second lien loans and the current revolving credit facilities in advance of their maturity dates. These facilities each will have maturity dates of more than five years from their respective closing dates and as at the date of approval of these financial statements these fully committed facilities can be drawn at the discretion of the Group.

Notes (continued)

1. Accounting policies (continued)

1.3 Going concern (continued)

The directors have assessed the risks and performance of the Group and, using the evidence available to them, including these documented commitments and the financial standing of the counterparties underwriting them. Forecasts and projections have been prepared against the various covenants required to be met within the new borrowing facilities together with a range of sensitivities modelled to allow for reasonable changes in trading performance, and these show that the Group has comfortable headroom over the outlook period.

The directors have therefore concluded that it is appropriate to present the financial statements on a going concern basis, as they consider that the Group and Company will continue as a going concern for a period of at least 12 months from the date of signing the financial statements.

1.4 Basis of consolidation

Subsidiaries

Subsidiaries are entities controlled by the Group. The Group controls any entity when it is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. In assessing control, the Group takes into consideration potential voting rights that are currently exercisable. The acquisition date is the date on which control is transferred to the acquirer. The financial statements of subsidiaries are included in the consolidated financial statements from the date that control commences until the date that control ceases.

Transactions eliminated on consolidation

Intra-group balances and transactions, and any unrealised income and expenses arising from intra-group transactions, are eliminated. Unrealised gains arising from transactions with equity-accounted investees are eliminated against the investment to the extent of the Group's interest in the investee. Unrealised losses are eliminated in the same way as unrealised gains, but only to the extent that there is no evidence of impairment.

Notes (continued)

1. Accounting policies (continued)

1.5 Foreign currency

Transactions in foreign currencies are translated to the respective functional currencies of Group entities at the foreign exchange rate ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies at the balance sheet date are retranslated to the functional currency at the foreign exchange rate ruling at that date. Foreign exchange differences arising on translation are recognised in the profit and loss account. Non-monetary assets and liabilities that are measured in terms of historical cost in a foreign currency are translated using the exchange rate at the date of the transaction. Non-monetary assets and liabilities denominated in foreign currencies that are stated at fair value are retranslated to the functional currency at foreign exchange rates ruling at the dates the fair value was determined

1.6 Classification of financial instruments issued by the Group

Financial instruments issued by the Group are treated as equity only to the extent that they meet the following two conditions:

- (a) they include no contractual obligations upon the Group to deliver cash or other financial assets or to exchange financial assets or financial liabilities with another party under conditions that are potentially unfavourable to the Group; and
- (b) where the instruments will or may be settled in the Group's own equity instruments, it is either a non-derivative that includes no obligation to deliver a variable number of the Group's own equity instruments or is a derivative that will be settled by the Group's exchanging a fixed amount of cash or other financial assets for a fixed number of its own equity instruments.

To the extent that this is not met, the proceeds of issue are classified as a financial liability. Where the instrument so classified takes the legal form of the Group's own shares, the amounts presented in these financial statements for called up share capital and share premium account exclude amounts in relation to those shares.

Where a financial instrument that contains both equity and financial liability components exists these components are separated and accounted for individually under the above policy.

1.7 Non-derivative financial instruments

Non-derivative financial instruments comprise investments in equity and debt securities, trade and other receivables, cash and cash equivalents, interest bearing loans and borrowings and trade and other payables.

Investments in equity and debt securities

Investments in subsidiaries are stated at cost less impairment.

Trade and other receivables

Trade and other receivables are recognised initially at fair value. Subsequent to initial recognition they are measured at amortised cost using the effective interest method, less any impairment losses.

Cash and cash equivalents

Cash and cash equivalents comprise cash balances and call deposits. Bank overdrafts that are repayable on demand and form an integral part of the Group's cash management are included as a component of cash and cash equivalents for the purpose only of the cash flow statements.

Interest bearing loans and borrowings

Interest bearing loans and borrowings are recognised initially at fair value less attributable transaction costs. Subsequent to initial recognition, interest bearing loans and borrowings are stated at amortised cost using the effective interest method, less any impairment losses.

Trade and other payables

Trade and other payables are recognised initially at fair value. Subsequent to initial recognition they are measured at amortised cost using the effective interest method.

Notes (continued)

1. Accounting policies (continued)

1.8 Derivative financial instruments

Derivative financial instruments are recognised at fair value. The gain or loss on re-measurement to fair value is recognised immediately in profit or loss.

1.9 Intra-group financial instruments

Where the Company enters into financial guarantee contracts to guarantee the indebtedness of other companies within its Group, the Company considers these to be insurance arrangements and accounts for them as such. In this respect, the Company treats the guarantee contract as a contingent liability until such time as it becomes probable that the Company will be required to make payment under the guarantee.

1.10 Property, plant and equipment

Property, plant and equipment are stated at cost less accumulated depreciation and accumulated impairment losses. Where parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items of property, plant and equipment.

Depreciation is charged to the profit and loss account on a straight-line basis over the estimated useful lives of each part of an item of property, plant and equipment. Freehold land is not depreciated. The estimated useful lives are as follows:

Freehold buildings	15-50 years
Leasehold land	Unexpired lease period
Leasehold buildings	Shorter of the unexpired period of the lease or 50 years
Plant and equipment	3-25 years
Fixtures and fittings	5-15 years

Depreciation methods, useful lives and residual values are reviewed at each balance sheet date.

1.11 Right-of-use assets

Depreciation is charged to the profit and loss account on a straight-line basis over the estimated useful life of each right-of-use asset. The estimated useful lives are as follows:

Right-of-use assets	The lower of the policy in accordance with note 1.10 or the period of the lease contract, unless ownership is transferred at the end of the lease period, whereby the estimated useful life would be determined in accordance with property, plant and equipment (see note 1.10).
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1.12 Business combinations

Business combinations are accounted for using the acquisition method as at the acquisition date, which is the date on which control is transferred to the Group.

The Group measures goodwill at the acquisition date as the fair value of the consideration transferred less the net recognised amount (generally fair value) of the identifiable assets acquired and liabilities assumed. When the excess is negative, a bargain purchase gain is recognised immediately in profit or loss.

Costs related to the acquisition, other than those associated with the issue of debt or equity securities, are expensed as incurred.

Notes (continued)

1. Accounting policies (continued)

1.12 Business combinations (continued)

Any contingent consideration payable is recognised at fair value at the acquisition date. If the contingent consideration is classified as equity, it is not re-measured and settlement is accounted for within equity. Otherwise, subsequent changes to the fair value of the contingent consideration are recognised in profit or loss.

In the event that adjustments are made to the fair value of net assets acquired in the 12 months following an acquisition, the prior period numbers are restated as if those adjustments had been recorded at the date of acquisition.

1.13 Intangible assets and goodwill

Goodwill

Goodwill is stated at cost less any accumulated impairment losses. Goodwill is allocated to cash-generating units ('CGU') and is not amortised but is tested annually for impairment. Goodwill on acquisition of subsidiaries is included in intangible assets. Goodwill is allocated to two cash generating units, one being the operation of holiday parks and the other relating to the acquisition of Hanson European Caravan Transport Limited. The cash inflows of individual parks are not independent of each other and central functions, and this is the lowest level at which the goodwill is monitored for internal management purposes.

Other intangible assets

Expenditure on internally generated goodwill and brands is recognised in profit or loss as an expense when incurred.

Other intangible assets that are acquired by the Group are stated at cost less accumulated amortisation and accumulated impairment losses.

Amortisation

Amortisation is charged to profit or loss on a straight-line basis over the estimated useful lives of intangible assets unless such lives are indefinite. Intangible assets with an indefinite useful life and goodwill are systematically tested for impairment at each balance sheet date. Other intangible assets are amortised from the date they are available for use. The estimated useful lives are as follows:

Brand	10 years
Software	3-5 years

1.14 Inventories

Inventories are stated at the lower of cost and net realisable value and include caravans, lodges and chalets which are held for sale (similar assets held for holiday sales are included in property, plant and equipment). The cost of caravan, lodge and chalet holiday home stock is valued by using actual cost as the items are not ordinarily interchangeable. For other stock items the cost is based on the first-in first-out principle. Cost includes expenditure incurred in acquiring the inventories and other costs in bringing them to their existing location and condition. Net realisable value of used caravan stock is determined with reference to published trade guides.

1.15 Impairment excluding inventories and deferred tax assets

Financial assets (including receivables)

The Group recognises loss allowances for expected credit losses ('ECLs'). The Group measures loss allowances at an amount equal to lifetime ECL.

When determining whether the credit risk of a financial asset has increased significantly since initial recognition and when estimating ECL, the Group considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis, based on the Group's historical experience and informed credit assessment and including forward-looking information.

Lifetime ECLs are the ECLs that result from all possible default events over the expected life of a financial instrument.

Notes (continued)

1. Accounting policies (continued)

1.15 Impairment excluding inventories and deferred tax assets (continued)

Non-financial assets

The carrying amounts of the Group's non-financial assets, other than inventories and deferred tax assets, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated. For goodwill and intangible assets that have indefinite useful lives the recoverable amount is estimated each period at the same time.

The recoverable amount of an asset or CGU is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a post-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. For the purpose of impairment testing, assets that cannot be tested individually are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or groups of assets (the 'cash-generating unit'). The goodwill acquired in a business combination, for the purpose of impairment testing, is allocated to CGUs. Subject to an operating segment ceiling test, for the purpose of goodwill testing, CGUs to which goodwill has been allocated are aggregated so that the level at which impairment is tested reflects the lowest level at which goodwill is monitored for internal reporting purposes. Goodwill acquired in a business combination is allocated to groups of CGUs that are expected to benefit from the synergies of the combination.

An impairment loss is recognised if the carrying amount of an asset or its CGU exceeds its estimated recoverable amount. Impairment losses are recognised in profit or loss. Impairment losses are recognised in respect of CGUs are allocated first to reduce the carrying amount of any goodwill allocated to the units, and then to reduce the carrying amounts of the other assets in the unit (group of units) on a pro-rata basis.

An impairment loss in respect of goodwill is not reversed. In respect of other assets, impairment losses recognised in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss has been recognised.

1.16 Share-based payments

Shares in Richmond Holdings (Jersey) Limited were issued to certain Group directors and senior management as part of a management incentive plan. The expense is recognised in this Company as this is deemed to be the entity benefitting from the services provided by the relevant individuals receiving the shares.

Equity-settled share-based payments are measured at the fair value of the equity instruments at the grant date. The fair value excludes the effect of non-market-based vesting conditions. Details regarding the determination of the fair value of equity-settled share-based transactions are set out in note 22. The fair value determined at the grant date of the equity-settled share-based payments is expensed on a straight-line basis over the vesting period, based on the Group's estimate of the number of equity instruments that will eventually vest. At each reporting date, the Group will revise its estimate of the number of equity instruments expected to vest as a result of the effect of non-market-based vesting conditions. The impact of the revision of the original estimates, if any, is recognised in profit or loss such that the cumulative expense reflects the revised estimate, with a corresponding adjustment to reserves.

For cash-settled share-based payments, a liability is recognised in Richmond Holdings (Jersey) Limited at the initial fair value of the liability. At each reporting date until the liability is settled, and at the date of settlement, the fair value of the liability is re-measured, with any changes in fair value recognised in profit or loss for the year in this Company.

Notes (continued)

1. Accounting policies (continued)

1.17 Employee benefits

Defined contribution plans

A defined contribution plan is a post-employment benefit plan under which the Group pays fixed contributions into individual personal pension schemes and will have no legal or constructive obligation to pay further amounts. Obligations for contributions to defined contribution pension plans are recognised as an expense in profit or loss in the periods when the contributions fall due.

1.18 Provisions

A provision is recognised when the Group has a present legal or constructive obligation as a result of a past event that can be reliably measured and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects risks specific to the liability.

1.19 Revenue

Revenue represents the amounts (excluding VAT) received from the provision of goods and services to customers.

A holiday home sales contract has one performance obligation, the provision of the holiday home and associated accessories ready for use. The transaction price is based on the amounts agreed with the customer, and revenue is recognised at the point of full cash receipt or an approved signed finance provider agreement. In all holiday home sales the buyer is also required to pay pitch licence fees and these are accounted for as described below.

Owners pay their pitch licence fees in exchange for siting their holiday home on the holiday park and the use of the holiday park and facilities where the pitch is located when the park is open and therefore the performance obligation is delivered over the life of the contract. Revenue is recognised on a straight-line basis over the contract period. Contract liabilities represent cash received in advance from owners for pitch licence fees.

On-park spend, which encompasses retail, catering and other income, is recognised at the point of sale. Items sold, such as food and beverages, are generally separable and the performance obligation is recognised immediately at the point of sale.

Holiday sales revenue performance obligation is satisfied as the holiday is taken. Ancillaries such as pet fees and furniture hire are considered as bundled goods and therefore all revenue is recognised as the holiday is taken. Contract liabilities represent cash received in respect of advance holiday bookings.

1.20 Expenses

Operating lease payments

Short-term leases, low-value leases and leases of intangible assets continue to be accounted for as operating leases and are recognised in the profit and loss account on a straight-line basis over the term of the lease. Lease incentives received for such short-term leases are recognised in profit or loss as an integral part of the total lease expense.

Finance income and expenses

Finance expenses include interest payable, and finance charges on lease liabilities recognised in profit or loss using the effective interest method and unwinding of the discount on provisions that are recognised in profit or loss. Borrowing costs that are directly attributable to the acquisition, construction or production of an asset that takes a substantial time to be prepared for use, are capitalised as part of the cost of that asset. Finance income comprises interest receivable on funds invested and dividend income.

Interest income and interest payable is recognised in profit or loss as it accrues, using the effective interest method. Dividend income is recognised in profit or loss on the date the Group's right to receive payments is established.

Exceptional items

Exceptional items are items of income or expenditure which the directors consider to be unusual in nature and/or size such that their separate presentation assists a reader of the financial statements in understanding the Group's performance.

Notes (continued)

1. Accounting policies (continued)

1.21 Tax

Tax on the profit or loss for the year comprises current and deferred tax. Tax is recognised in profit or loss except to the extent that it relates to items recognised directly in equity, in which case it is recognised in equity.

Current tax is the expected tax payable or receivable on the taxable profit or loss for the year, using tax rates enacted or substantively enacted at the balance sheet date, and any adjustment to tax payable in respect of previous years.

Deferred tax is provided on temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for tax purposes. The following temporary differences are not provided for: the initial recognition of goodwill; the initial recognition of assets or liabilities that affect neither accounting nor taxable profit other than in a business combination; and differences relating to investments in subsidiaries to the extent that they will probably not reverse in the foreseeable future. The amount of deferred tax provided is based on the expected manner of realisation or settlement of the carrying amount of assets and liabilities using tax rates enacted or substantively enacted at the balance sheet date.

In accordance with the latest guidance, deferred tax assets arising from restricted interest deductions are recognised to the extent that they can be set off against deferred tax liabilities arising on temporary timing differences.

1.21 Leases

At the inception of a contract, the Group assesses whether a contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

Lessee accounting

The Group allocates the consideration in the contract to each lease component on the basis of its relative stand-alone price and the aggregate stand-alone price of the non-lease components.

The Group recognises a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs, less any lease incentives received.

The right-of-use asset is subsequently depreciated using the straight-line method over the lower of the policy in accordance with note 1.11 or from the commencement date to the end of the lease term, unless the lease transfers ownership of the underlying asset to the Group by the end of the lease term or the cost of the right-of-use asset reflects that the Group will exercise a purchase option. In that case the right-of-use asset will be depreciated over the useful life of the underlying asset, which is determined on the same basis as those of property and equipment. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain re-measurements of the lease liability.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Group's incremental borrowing rate.

Lease payments included in the measurement of the lease liability comprise the following:

- fixed payments, including in-substance fixed payments;
- variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date;
- amounts expected to be payable under a residual value guarantee;
- the exercise price under a purchase option that the Group is reasonably certain to exercise;
- lease payments in an optional renewal period if the Group is reasonably certain to exercise an extension option; and
- penalties for early termination of a lease unless the Group is reasonably certain not to terminate early.

The lease liability is measured at amortised cost using the effective interest method. It is re-measured when there is a change in future lease payments arising from a change in an index or rate, there is a change in the Group's

Notes (continued)

1. Accounting policies (continued)

1.22 Leases (continued)

estimate of the amount expected to be payable under a residual value guarantee, if the Group changes its assessment of whether it will exercise a purchase, extension or termination option or if there is a revised in-substance fixed lease payment.

When the lease liability is re-measured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, to the extent that the right-of-use asset is reduced to nil, with any further adjustment required from the re-measurement being recorded in profit or loss.

1.23 Government grants

Government grants are recognised at fair value where there is reasonable assurance that the grant will be received and the Group will comply with the attached conditions. Government grants are recognised in the profit and loss account over the period necessary to match them with the costs that they are intended to compensate. Where there is a related expense, the Group has presented grants as a reduction to the related expense line. Where there is no specific cost element existing which the grant is intended to offset, the Group has presented the grant as other operating income on a separate line in the profit and loss account. There are no unfulfilled contingencies attaching to the government assistance that has been recognised.

1.24 Standards and interpretations in issue but not yet effective

At the date of authorisation of these financial statements there were a number of standards and interpretations which were in issue and endorsed by the UK but not yet effective. These have not been applied in these financial statements and are not expected to have a material effect when adopted.

1.25 Non-current assets held for sale

A non-current asset or a group of assets containing a non-current asset (a disposal group) is classified as held for sale if its carrying amount will be recovered principally through sale rather than through continuing use, it is available for immediate sale and sale is highly probable within one year.

On initial classification as held for sale, non-current assets and disposal groups are measured at the lower of previous carrying amount and fair value less costs to sell with any adjustments taken to profit or loss. The same applies to gains and losses on subsequent re-measurement although gains are not recognised in excess of any cumulative impairment loss. Any impairment loss on a disposal group first is allocated to goodwill, and then to remaining assets and liabilities on pro-rata basis, except that no loss is allocated to inventories, financial assets, deferred tax assets, employee benefit assets and investment property, which continue to be measured in accordance with the Group's accounting policies. Intangible assets and property, plant and equipment once classified as held for sale or distribution are not amortised or depreciated.

Notes (continued)

2. Revenue

	Group 2022 £m	Group 2021 £m
Revenue from UK holiday parks	534.4	536.4
Reconciliation of revenue		
Revenue excluding forfeit COVID-19 pitch fee refunds	534.4	535.7
Forfeit COVID-19 pitch fee refunds (note 4)	-	0.7
	534.4	536.4
Timing of revenue recognition		
Products and services transferred at a point in time	251.1	250.6
Products and services transferred over time	283.3	285.8
	534.4	536.4

Holiday home sales and on-park spend revenue is transferred at a point in time, the performance obligation for these revenue streams is satisfied on delivery of the product to the holiday home owner or holiday guest.

Holiday sales revenue and owner pitch licence fees are delivered over time, over the period of the holiday or the life of the licence agreement respectively.

Included in products and services transferred over time are forfeited pitch fee refunds of £nil (2021: *forfeited refunds of £0.7m*). For further details see note 4.

All revenue was derived from the Group's principal activity, which is owning and operating holiday parks in the UK. All operations occurred within the UK.

3. Other operating income

	Group 2022 £m	Group 2021 £m
Government grants	-	2.0
Business interruption insurance claim proceeds	-	57.5
	-	59.5

Government grants relate to amounts claimed by the Group as part of The Local Restrictions Support Grants of £nil (2021: *£1.1m*) and the Coronavirus Restart Grant of £nil (2021: *£0.9m*).

The Group received payment of £nil (2021: *£57.5m*) from its business interruption insurers in relation to losses sustained in 2020 during the lockdown due to the coronavirus pandemic.

Notes (continued)

4. Exceptional items

Included in the profit and loss account are the following:

	Group 2022 £m	Group 2021 £m
Strategic projects:		
<i>Cloud configuration and customisation costs</i>	5.9	5.2
<i>Advisory costs associated with aborted sale process</i>	8.6	-
<i>Restructuring</i>	2.4	-
<i>Costs associated with aborted new park project</i>	2.4	-
<i>Other strategic project costs</i>	1.0	0.5
Uninsured storm damage costs	0.2	-
Legal costs	2.0	-
COVID-19 costs:		
Professional fees in relation to business interruption insurance claim	-	0.8
Directly attributable expenses relating to COVID-19	-	0.2
Total exceptional items included in administrative expenses	<u>22.5</u>	<u>6.7</u>
Exceptional adjustment in revenue (note 2)	-	(0.7)
Total exceptional items included in revenue	<u>-</u>	<u>(0.7)</u>

Strategic Projects

Cloud configuration and customisation costs

Cloud configuration and customisation costs relate to the material spend in relation to the Group's digital transformation programme, which included the once in a lifetime implementation of Salesforce and Ceridian Dayforce, that have now been expensed following the adoption of the IFRIC agenda decision. The costs meet the Group's policy for exceptional costs.

Advisory costs associated with aborted sale process

Advisory costs associated with aborted sale process relate to the material spend in relation to the potential sale of the Group by its private equity owners which was ongoing throughout 2021 and 2022.

Restructuring

Restructuring costs relate to £2.4m for internal restructuring in Q4 2022.

Costs associated with aborted new park project

Costs of £2.4m relating to an aborted project to acquire and develop a new holiday park.

Other strategic project costs

Other strategic project costs in 2022 relate to an aborted asset tracking project which was trialled during the year. In 2021 these are costs incurred in relation to the acquisition of Hanson European Caravan Transport Limited, and the disposal of Hayling Island Holiday Park.

Notes (continued)

4. Exceptional items (continued)

Uninsured storm damage costs

Property repair costs relate to material repairs&maintenance spend on several parks during 2022 as a result of Storms Arwen and Eunice, a fire and a flood which were largely offset by receipts from an insurance claim.

Legal costs

Legal costs associated with disputes and enquiries that are considered exceptional in nature.

COVID-19 costs

In the prior year the business suffered additional professional fees for COVID-19 advisory services. For example, the Group's business interruption insurance claim due to the first national lockdown in 2020 continued into the prior year, with a final settlement reached in October 2021.

5. Expenses and auditor's remuneration

Included in the profit and loss account are the following:

	Group 2022	Group 2021
	£m	£m
Depreciation of property, plant and equipment (note 10)	49.7	40.7
Depreciation of right-of-use assets (note 11)	15.1	12.7
Amortisation of intangible assets (note 12)	8.4	6.4
Profit on disposal of property, plant and equipment	(14.5)	-
Operating lease rentals relating to short-term leases and low-value assets (note 11)	1.1	1.0
	=====	=====

Included within administration expenses is £nil (2021: £0.4m) government grants received for employee setup costs as part of the Kickstart scheme.

Auditor's remuneration

	Group 2022	Group 2021
	£000	£000
Audit of these financial statements	19	14
Amounts receivable by the Company's auditor and its associates in respect of:		
Audit of financial statements of subsidiaries and parent of the Company	635	475
Tax advisory	-	17
All other services	15	5
	=====	=====

The ratio of non-audit fees to audit fees for the current year was 0.02:1 (2021: 0.05:1).

Notes (continued)

6. Employee numbers and costs

The average number of people employed by the Group (including directors) during the year, analysed by category, was as follows:

	Group	Group
	2022	2021
	Number	Number
Established	2,472	2,268
Seasonal	3,958	3,511
	<u>6,430</u>	<u>5,779</u>

The aggregate payroll costs of these people was as follows:

	Group	Group
	2022	2021
	£m	£m
Wages and salaries	145.4	143.7
Social security costs	11.3	10.8
Contributions to defined contribution plans (note 21)	2.0	1.7
Long-term incentive scheme expenses	1.1	0.7
	<u>159.8</u>	<u>156.9</u>

Included within aggregate payroll costs is £nil (2021: £2.0m) government grants received as part of the Coronavirus Job Retention Scheme and £1.6m (2021: £1.1m) as part of the Kickstart scheme.

Notes (continued)

7. Directors' remuneration

	Company 2022 £m	Company 2021 £m
Directors' remuneration	1.4	2.1
Amounts receivable under long-term incentive schemes	0.2	0.3
	<u>1.6</u>	<u>2.4</u>

The aggregate amount of remuneration and amounts receivable under long-term incentive schemes of the highest paid director was £0.6m (2021: £1.2m) and no pension contributions (2021: £nil) were made by the Group on his behalf.

There are no retirement benefits accruing to directors (2021: £nil).

8. Finance income and expense

	Group 2022 £m	Group 2021 £m
Finance income		
Interest receivable on bank balances	0.1	0.1
Interest receivable on hedging instruments	2.9	-
Gain on financial instruments designated as fair value through profit or loss	7.8	3.7
	<u>10.8</u>	<u>3.8</u>
Total finance income		
Finance expense		
Interest payable to related parties (note 26)	4.8	4.2
Interest payable on bank loans	47.1	41.7
Interest payable on lease liabilities (note 11)	11.2	10.8
Amortisation of issue costs of bank loans	3.0	2.9
Refinancing costs	-	0.2
	<u>66.1</u>	<u>59.8</u>
Total finance expense		

Refinancing costs in prior year relate to professional fees for advice and amendments required for the Group's transition to SONIA.

Notes (continued)

9. Tax

Included in the profit and loss account:

	Group	Group
	2022	2021
	£m	£m
Current tax		
Current year	(8.8)	6.4
Adjustments in respect of prior periods	5.2	1.2
Current tax (credit)/expense	(3.6)	7.6
Deferred tax		
Origination and reversal of temporary differences	(1.7)	11.4
Adjustments in respect of prior periods	(5.5)	(0.1)
Effect of changes in tax rates	1.7	41.6
Deferred tax (credit)/charge (note 15)	(5.5)	52.9
Total tax (credit)/charge	(9.1)	60.5

Reconciliation of effective tax rate

	Group	Group
	2022	2021
	£m	£m
(Loss)/profit for the year	(27.3)	19.2
Total tax (credit)/charge	(9.1)	60.5
(Loss)/profit excluding tax	(36.4)	79.7
Effects of:		
Tax using the UK corporation tax rate of 19% (2021: 19%)	(6.9)	15.1
Non-deductible expenses	(0.2)	4.5
Super-deduction	(3.3)	(1.7)
Adjustments in respect of prior periods	(0.3)	1.1
IFRS 16 transitional adjustment	(0.2)	(0.1)
Effect of changes in tax rates	1.8	41.6
Total tax (credit)/charge	(9.1)	60.5

Factors affecting current and future tax charges

In the Spring Budget 2020, the Government announced that from 1 April 2020 the corporation tax rate would remain at 19% (rather than reducing to 17% as previously enacted). This new law was deemed substantively enacted on 17 March 2020. In the Spring Budget 2021, the Government announced that from 1 April 2023 the corporation tax rate will increase from 19% to 25%. This new law was deemed substantively enacted on 24 May 2021. The deferred tax balances at the balance sheet date have been calculated at the tax rate that is expected to apply to the reversal of the related difference.

Origination and reversal of temporary differences includes a reversal of deferred tax liability on the fair value uplift of assets to match the associated depreciation amortisation of these assets. The fair value uplifts were applied in 2017, but the temporary difference reversal has been omitted from subsequent periods. The group has not restated prior periods to reflect this cumulative reversal as the directors have assessed the qualitative and quantitative impact to conclude it does not have a material impact on the users of the accounts.

Notes (continued)

10. Property, plant and equipment

Group	Land and buildings £m	Plant and equipment £m	Fixtures and fittings £m	Total £m
Cost				
Balance at 1 January 2022	600.2	269.2	36.7	906.1
Additions due to business combinations (note 32)	0.6	-	-	0.6
Additions	9.0	79.4	15.0	103.4
Disposals	(1.8)	(5.3)	-	(7.1)
Transfers to right-of-use assets ⁽¹⁾ (note 11)	(0.1)	(0.7)	(0.4)	(1.2)
Historic corrections to cost of pre-merger asset disposals during the year ⁽²⁾	-	2.5	-	2.5
Category reclassifications and other asset corrections ⁽³⁾	0.2	(0.8)	0.6	-
Balance at 31 December 2022	608.1	344.3	51.9	1,004.3
Depreciation				
Balance at 1 January 2022	38.6	100.4	18.6	157.6
Depreciation charge for the year	5.7	37.0	7.0	49.7
Disposals	(0.5)	(4.7)	-	(5.2)
Transfers to right-of-use assets ⁽¹⁾ (note 11)	-	(0.1)	-	(0.1)
Historic corrections to accumulated depreciation of pre-merger asset disposals during the year ⁽²⁾	-	2.5	-	2.5
Balance at 31 December 2022	43.8	135.1	25.6	204.5
Net book value				
At 31 December 2022	564.3	209.2	26.3	799.8
At 1 January 2022	561.6	168.8	18.1	748.5

⁽¹⁾ Non-lease additions integral to the infrastructure of leased parks have been reclassified as right-of-use assets.

⁽²⁾ On acquisition of the Richmond UK Top Holdco Group in 2017, the net book value of property, plant and equipment was disclosed as cost in the consolidated financial statements in line with IFRS 3 *Business Combinations*. Subsequent disposals of assets acquired as part of this business combination were recognised using the higher pre-acquisition purchase cost and accumulated depreciation, rather than the lower costs and accumulated depreciation from the business combination. An adjustment is required in relation to any disposals of these pre-merger assets in the current year to correct cost and accumulated depreciation to the business combination amounts with no impact on net book value.

⁽³⁾ Assets reclassified under different categories during the year and other asset corrections.

There is a cross guarantee given by certain members of the Group in respect of the borrowings of Richmond UK Bidco Limited, a subsidiary undertaking, and certain other members of the Group. The bank borrowings are secured on substantially all of the assets of the Company and the majority of its direct and indirect subsidiaries.

At 31 December 2022 the value of assets under construction was £11.7m (2021: £8.6m), included within plant and equipment. Assets under construction relate to improvements to properties and site facilities not completed at the reporting date.

The Company has no property, plant or equipment (2021: £nil).

Notes (continued)

10. Property, plant and equipment (continued)

	Land and buildings £m	Plant and equipment (restated ⁽¹⁾) £m	Fixtures and fittings £m	Total £m
Cost				
Balance at 1 January 2021	596.2	181.8	24.1	802.1
Historic corrections to cost ⁽¹⁾	22.7	53.8	5.8	82.3
Adjusted balance at 1 January 2021	618.9	235.6	29.9	884.4
Additions	0.5	51.4	7.9	59.8
Disposals	-	(7.0)	-	(7.0)
Transfers to right-of-use assets ⁽²⁾ (note 11)	(1.9)	(3.5)	(0.5)	(5.9)
Transfers to intangible assets ⁽³⁾	-	(2.7)	-	(2.7)
Transfers to current assets held for sale (note 30)	(17.3)	(4.6)	(0.6)	(22.5)
Balance at 31 December 2021	600.2	269.2	36.7	906.1
Depreciation				
Balance at 1 January 2021	11.7	26.1	7.2	45.0
Historic corrections to accumulated depreciation ⁽¹⁾	22.7	53.8	5.8	82.3
Adjusted balance at 1 January 2021	34.4	79.9	13.0	127.3
Depreciation charge for the year	6.3	29.5	4.9	40.7
Disposals	-	(5.6)	-	(5.6)
Transfers from/(to) right-of-use assets ⁽²⁾ (note 11)	(1.0)	0.3	1.1	0.4
Transfers to intangible assets ⁽³⁾	-	(0.4)	-	(0.4)
Transfer to current assets held for sale (note 30)	(1.1)	(3.3)	(0.4)	(4.8)
Balance at 31 December 2021	38.6	100.4	18.6	157.6
Net book value				
At 31 December 2021	561.6	168.8	18.1	748.5
At 1 January 2021	584.5	155.7	16.9	757.1

⁽¹⁾On acquisition of the Richmond UK Top Holdco Group in 2017, the net book value of property, plant and equipment was disclosed as cost in the consolidated financial statements in line with IFRS 3 *Business Combinations*. Subsequent disposals of assets acquired as part of this business combination were recognised using the higher pre-acquisition purchase cost and accumulated depreciation, rather than the lower costs and accumulated depreciation from the business combination. On transition to IFRS 16 *Leases* in 2019, assets were transferred using the costs and accumulated depreciation from purchase, rather than from the business combination. An adjustment is required in relation to both disposals and IFRS 16 *Leases* transition to correct cost and accumulated depreciation to the business combination amounts with no impact on net book value.

⁽²⁾Non-lease additions integral to the infrastructure of leased parks have been reclassified as right-of-use assets.

⁽³⁾Reclassification of assets relating to digital transformation programme previously capitalised as property, plant and equipment to software intangible assets. These are not configuration and customisation costs incurred in implementing Software-as-a-Service ('SaaS') within the scope of the IFRIC agenda decision

Notes (continued)

11. Right-of-use assets

Group	Land and buildings £m	Plant and equipment £m	Fixtures and fittings £m	Total £m
Cost				
Balance at 1 January 2022	605.3	39.1	11.0	655.4
Additions through business combinations (note 32)	-	1.3	-	1.3
Additions	0.3	11.9	2.2	14.4
Transfers from property, plant and equipment ⁽¹⁾	0.1	0.7	0.4	1.2
Disposals	(0.1)	(1.2)	-	(1.3)
Re-measurement	15.1	0.3	-	15.4
Balance at 31 December 2022	620.7	52.1	13.6	686.4
Depreciation				
Balance at 1 January 2022	26.0	12.8	3.4	42.2
Depreciation charge for the year	7.6	5.4	2.1	15.1
Transfers from property, plant and equipment ⁽¹⁾	-	0.1	-	0.1
Disposals	-	(0.9)	-	(0.9)
Balance at 31 December 2022	33.6	17.4	5.5	56.5
Net book value				
At 31 December 2022	587.1	34.7	8.1	629.9
At 1 January 2022	579.3	26.3	7.6	613.2

(1) Non-lease additions integral to the infrastructure of leased parks have been reclassified as right-of-use assets.

Notes (continued)

11. Right-of-use assets (continued)

	Land and buildings £m	Plant and equipment £m	Fixtures and fittings £m	Total £m
Cost				
Balance at 1 January 2021	619.7	42.0	10.6	672.3
Historic corrections to cost ⁽¹⁾	(22.1)	(16.8)	(3.9)	(42.8)
Adjusted balance at 1 January 2021	597.6	25.2	6.7	629.5
Additions	-	10.4	3.8	14.2
Transfers from property, plant and equipment ⁽²⁾	1.9	3.5	0.5	5.9
Disposals	(0.2)	(0.2)	-	(0.4)
Re-measurement	6.0	0.2	-	6.2
Balance at 31 December 2021	605.3	39.1	11.0	655.4
Depreciation				
Balance at 1 January 2021	40.1	25.9	6.9	72.9
Historic corrections to accumulated depreciation ⁽¹⁾	(22.1)	(16.8)	(3.9)	(42.8)
Adjusted balance at 1 January 2021	18.0	9.1	3.0	30.1
Depreciation charge for the year	7.1	4.1	1.5	12.7
Transfers from/(to) property, plant and equipment ⁽²⁾ (note 10)	1.0	(0.3)	(1.1)	(0.4)
Disposals	(0.1)	(0.1)	-	(0.2)
Balance at 31 December 2021	26.0	12.8	3.4	42.2
Net book value				
At 31 December 2021	579.3	26.3	7.6	613.2
At 1 January 2021	579.6	16.1	3.7	599.4

(1) On acquisition of the Richmond UK Top Holdco Group in 2017, the net book value of intangible assets was disclosed as cost in the consolidated financial statements in line with IFRS 3 Business Combinations. Subsequent disposals of assets acquired as part of this business combination were recognised using the higher pre-acquisition purchase cost and accumulated amortisation, rather than the lower costs and accumulated amortisation from the business combination. Therefore an adjustment is required to correct cost and accumulated amortisation to the business combination amounts with no impact on net book value.

(2) Non-lease additions integral to the infrastructure of leased parks have been reclassified as right-of-use assets.

Included in the profit and loss account:

The following amounts have been recognised in profit or loss for which the Group is a lessee:

	2022 £m	2021 £m
Leases under IFRS 16		
Interest on lease liabilities	11.2	10.8
Expenses relating to short-term leases (included in administrative expenses)	0.9	0.7
Expenses relating to low-value assets that are not short-term leases (included in administrative expenses)	0.2	0.3

Included in the cash flow statement:

	2022 £m	2021 £m
Total cash outflow for leases	15.0	13.7

Notes (continued)

12. Intangible assets

Group	Goodwill £m	Brand £m	Software £m	Total £m
Cost				
Balance at 1 January 2022	235.7	29.4	16.7	281.8
Additions	-	-	8.7	8.7
Additions through business combinations (note 32)	2.5	-	-	2.5
Disposal	(1.0)	-	-	(1.0)
Balance at 31 December 2022	237.2	29.4	25.4	292.0
Amortisation and impairment				
Balance at 1 January 2022	172.5	14.2	7.1	193.8
Amortisation charge	-	2.9	5.5	8.4
Balance at 31 December 2022	172.5	17.1	12.6	202.2
Net book value				
At 31 December 2022	64.7	12.3	12.8	89.8
At 1 January 2022	63.2	15.2	9.6	88.0

Goodwill

Goodwill arose on the acquisition of the Parkdean Resorts group and on the acquisition of Hanson European Caravan Transport Limited which took place during 2022.

Brand

The brand, including park names, children's characters and website domain names were valued as separately identified assets on a relief from royalty basis. The brand is being amortised over a period of 10 years. In the opinion of the directors this represents a prudent estimate of the period over which the Group will derive direct economic benefit from the brands acquired.

Software

Software represents licences to use third-party programmes and development of on-premises solutions.

Amortisation and impairment testing

Amortisation and impairment charges are recognised within administrative expenses in the profit and loss account. Goodwill is allocated to two cash generating units, one being the operation of holiday parks and the other relating to the acquisition of Hanson European Caravan Transport Limited. The cash inflows of individual parks are not independent of each other and central functions, and this is the lowest level at which the goodwill is monitored for internal management purposes. The Group tests goodwill for impairment on an annual basis, and otherwise when changes in events or situations indicate that the carrying value may not be recoverable. If such a test indicates that the carrying amount is too high, a recoverable amount is established for the asset, which is the higher of the fair value less costs to sell and the value in use.

A full impairment review was carried out in accordance with IAS 36, this review determined that no impairment of the carrying value was required.

The recoverable amount of the CGU has been calculated with reference to its fair value less cost to sell, adjusted for assets and liabilities as is standard for sales of businesses in this sector. These adjustments reflect that the business is highly seasonal and therefore working capital will vary depending on the time of year that the business is sold. The fair value measurement falls within Level 3 of the fair value hierarchy outlined in note 24(a).

The Company has no intangible assets (2021: nil).

During the year the company has recognised a modification to the lease of one of its holiday parks –due to an extension of the lease term from 70 years to 220 years. The extension was agreed in March 2020 but was not accounted for at the time due to an omission. The company has not restated prior periods to reflect this lease modification as the directors have assessed the qualitative and quantitative impact to conclude it does not have a material impact on the users of the accounts.

Notes (continued)

12. Intangible assets (continued)

	Goodwill	Brand	Software ¹⁾	Total
	£m	£m	£m	£m
Cost				
Balance at 1 January 2021	235.7	29.4	7.0	272.1
Historic corrections to cost ⁽¹⁾	-	-	0.2	0.2
Adjusted balance at 1 January 2021	235.7	29.4	7.2	272.3
Additions	-	-	6.8	6.8
Transfers from property, plant and equipment ⁽²⁾	-	-	2.7	2.7
Balance at 31 December 2021	235.7	29.4	16.7	281.8
Amortisation and impairment				
Balance at 1 January 2021	172.5	11.1	3.2	186.8
Historic corrections to accumulated amortisation ⁽¹⁾	-	-	0.2	0.2
Adjusted balance at 1 January 2021	172.5	11.1	3.4	187.0
Amortisation charge	-	3.1	3.3	6.4
Transfers from property, plant and equipment ⁽²⁾	-	-	0.4	0.4
Balance at 31 December 2021	172.5	14.2	7.1	193.8
Net book value	63.2	15.2	9.6	88.0
At 31 December 2021	63.2	18.3	3.8	85.3
At 1 January 2021				

⁽¹⁾ On acquisition of the Richmond UK Top Holdco Group in 2017, the net book value of intangible assets was disclosed as cost in the consolidated financial statements in line with IFRS 3 *Business Combinations*. Subsequent disposals of assets acquired as part of this business combination were recognised using the higher pre-acquisition purchase cost and accumulated amortisation, rather than the lower costs and accumulated amortisation from the business combination. Therefore an adjustment is required to correct cost and accumulated amortisation to the business combination amounts with no impact on net book value.

⁽²⁾ Reclassification of assets relating to the digital transformation programme previously capitalised as property, plant and equipment to software intangible assets. These are not configuration and customisation costs incurred in implementing Software-as-a-Service ('SaaS') within the scope of the IFRIC agenda decision.

Notes (continued)

13. Investments in subsidiaries

Company	Shares in Group undertakings 2022 £m	Shares in Group undertakings 2021 £m
Cost		
At 1 January and 31 December	466.2	466.2
Impairment		
At 1 January and 31 December	167.6	167.6
Net book value		
At 1 January and 31 December	298.6	298.6

The Group and the Company have the following investments in subsidiaries:

	Country of incorporation	Class of shares held	Ownership 31 Dec 2022
Directly held by the Company			
Richmond UK Bidco Limited	England and Wales ¹	Ordinary	100%
Held by Group			
Church Point (Leisure) Limited*	England and Wales ¹	Ordinary	100%
Crossco (1461) Limited* [^]	England and Wales ¹	Ordinary	100%
Dome Propco Limited*	England and Wales ¹	Ordinary	100%
GB Holiday Parks Limited*	England and Wales ¹	Ordinary	100%
Hanson European Caravan Transport Limited* [^]	England and Wales ¹	Ordinary	100%
Hayling Island Holiday Park Limited* [^]	England and Wales ¹	Ordinary	0%
Lake District Leisure Pursuits Limited*	England and Wales ¹	Ordinary	100%
Manor Park Holiday Park Limited*	England and Wales ¹	Ordinary	100%
Midland Road Finance Limited*	England and Wales ¹	Ordinary	100%
Newquay Holiday Parks Limited*	England and Wales ¹	Ordinary	100%
Parkdean Caravan Parks Limited*	England and Wales ¹	Ordinary	100%
Parkdean Holidays Limited*	England and Wales ¹	Ordinary	100%
Parkdean Holiday Parks Limited*	England and Wales ¹	Ordinary and preference	100%
Parkdean Resorts Limited*	England and Wales ¹	Ordinary and preference	100%
Parkdean Properties Limited*	England and Wales ¹	Ordinary	100%
Parkdean Resorts UK Limited*	England and Wales ¹	Ordinary	100%
Park Resorts Limited*	England and Wales ¹	Ordinary	100%
Park Resorts Transport Limited*	England and Wales ¹	Ordinary	100%
PD Parks Limited*	England and Wales ¹	Ordinary	100%
Premier Dawn Properties Limited*	England and Wales ¹	Ordinary	100%
South Lakeland Group Limited*	England and Wales ¹	Ordinary	100%
South Lakeland Parks Limited*	England and Wales ¹	Ordinary	100%
Southerness Holiday Village Limited*	Scotland ²	Ordinary	100%
Southview Leisure Park Limited*	England and Wales ¹	Ordinary	100%
Upperbay Limited*	England and Wales ¹	Ordinary	100%
Vauxhall Holiday Park Limited*	England and Wales ¹	Ordinary	100%
Wemyss Bay Caravan Park Limited*	England and Wales ¹	Ordinary	100%
Weststar Holidays Limited*	England and Wales ¹	Ordinary	100%

*Shares not held directly by Richmond UK Holdco Limited.

[^]100% of the shares in Hayling Island Holiday Park Limited were disposed of during 2022. 100% of the shares in Hanson European Caravan Transport Limited and Crossco (1461) Limited were acquired during 2022. 100% of the shares in Crossco(1461) Limited were acquired during the year.

The registered offices of the subsidiary undertakings are as follows:

- ¹ 2nd Floor, One Gosforth Park Way, Gosforth Business Park, Newcastle upon Tyne NE12 8ET; and
- ² C/O Womble Bond Dickinson (UK) LLP, 2 Sempole Street, Edinburgh, EH3 8BL.

Notes (continued)

14. Other financial assets

	Richmond UK Top Holdco Group 2022 £m	Richmond UK Top Holdco Group 2021 £m
Non-current		
Interest rate cap designated as fair value through profit and loss	-	3.0
Current		
Interest rate cap designated as fair value through profit and loss	10.8	-

Details of the interest rate cap can be found in note 24(d).

The Company does not hold any other financial assets (2021: £nil).

15. Deferred tax assets and liabilities

Recognised deferred tax assets and liabilities

Deferred tax assets and liabilities are attributable to the following:

Group	Assets 2022 £m	Liabilities 2022 £m	Net 2022 £m	Assets 2021 £m	Liabilities 2021 £m	Net 2021 £m
Property, plant and equipment	-	32.1	32.1	-	28.3	28.3
Temporary trading differences	(0.2)	-	(0.2)	(0.1)	-	(0.1)
Fair value of assets less capital losses	-	162.6	162.6	-	170.4	170.4
Tax values of losses carried forward	(7.7)	-	(7.7)	(4.8)	-	(4.8)
Intangible assets	-	3.1	3.1	-	3.8	3.8
Right-of-use assets	(2.2)	-	(2.2)	(2.4)	-	(2.4)
Corporate interest restriction	(19.7)	-	(19.7)	(21.9)	-	(21.9)
Deferred tax (assets)/liabilities	(29.8)	197.8	168.0	(29.2)	202.5	173.3

At 31 December 2022 the Group had no unrecognised deferred tax assets (2021: £nil).

Movement in deferred tax during the current year

	1 January 2022 £m	Transfer £m	Recognised in profit or loss £m	IFRS 16 transitional adjustment in equity £m	31 December 2022 £m
Property, plant and equipment	28.3	-	3.8	-	32.1
Temporary trading differences	(0.1)	-	(0.1)	-	(0.2)
Fair value of assets less capital losses	170.4	-	(7.8)	-	162.6
Tax values of losses carried forward	(4.8)	-	(2.9)	-	(7.7)
Intangible assets	3.8	-	(0.7)	-	3.1
Right-of-use assets	(2.4)	-	-	0.2	(2.2)
Corporate interest restriction	(21.9)	-	2.2	-	(19.7)
	173.3	-	(5.5)	0.2	168.0

Notes (continued)

15. Deferred tax assets and liabilities (continued)

Movement in deferred tax during the prior year

	1 January 2021	Transfer	Recognised in profit or loss	IFRS 16 transitional adjustment in equity	31 December 2021
	£m	£m	£m	£m	£m
Property, plant and equipment	18.1	(4.1)	14.3	-	28.3
Temporary trading differences	-	-	(0.1)	-	(0.1)
Fair value of assets less capital losses	126.2	4.1	40.1	-	170.4
Tax values of losses carried forward	(7.5)	-	2.7	-	(4.8)
Intangible assets	3.5	-	0.3	-	3.8
Right-of-use assets	(2.0)	-	-	(0.4)	(2.4)
Corporate interest restriction	(17.5)	-	(4.4)	-	(21.9)
	<u>120.8</u>	<u>-</u>	<u>52.9</u>	<u>(0.4)</u>	<u>173.3</u>

The Company has no deferred tax assets or liabilities (2021: £nil).

16. Inventories

	Group 2022 £m	Group 2021 £m
Caravan, lodge and chalet holiday home stock	41.2	34.3
Other stock	3.4	3.0
	<u>44.6</u>	<u>37.3</u>

All inventories are expected to be sold within 12 months. The write-down of inventories to net realisable value during the year amounted to £2.2m (2021: £5.8m), which was included in cost of sales. The write-off of perishable stock as a result of park closures in the year amounted to £0.1m (2021: £0.1m). The total amount of inventory included in cost of sales is £121.6m (2021: £108.6m).

A non-cash movement within caravan, lodge and chalet holiday home stock in the year includes a net £0.4m reclassification of assets from plant and equipment to inventories (2021: £1.1m reclassification from inventories to property plant and equipment), owing to the change in use of the asset.

The Company does not hold any inventory (2021: £nil).

Notes (continued)

17. Trade and other receivables

	Group 2022	Company 2022	Group 2021	Company 2021
	£m	£m	£m	£m
Non-current assets				
Amounts owed by Group undertakings including interest receivable	-	31.8	-	29.0
	<u> </u>	<u> </u>	<u> </u>	<u> </u>
Current assets				
Trade receivables	40.6	-	27.4	-
Amounts owed by Group undertakings including interest receivable	25.1	34.7	21.8	32.9
Prepayments and accrued income	14.5	-	11.4	-
Other taxes and social security	-	-	1.2	-
Other debtors	0.6	-	1.4	-
	<u> </u>	<u> </u>	<u> </u>	<u> </u>
	80.8	34.7	63.2	32.9
	<u> </u>	<u> </u>	<u> </u>	<u> </u>

All current trade and other receivables held by the Group are expected to be received within 12 months.

Current amounts owed to the Company by Group undertakings include a £34.7m (2021: £32.9m) loan made by the Company to Richmond UK Bidco Limited. The loan attracts interest at 4.75% per annum (2021: 4.75%) and is repayable on demand. At the end of each year, interest accrued on this loan is capitalised and added to the principal amount.

Non-current amounts owed to the Company include a £31.8m (2021: £27.5m) loan made by the Company to Richmond UK Bidco Limited in June 2020 as a result of a cash injection into the Group from its shareholder. The loan attracts interest at 10.0% per annum (2021: 10.0%) and the loan is repayable on the first business day falling 6 years after the date of the loan agreement. On 16 June each year, interest accrued on this loan is capitalised and added to the principal amount.

18. Interest bearing loans and borrowings

This note provides information about the contractual terms of the Group's interest-bearing loans and borrowings, which are measured at amortised cost. For more information about the Group's exposure to interest rate risk, see note 24(d).

	Group 2022	Company 2022	Group 2021	Company 2021
	£m	£m	£m	£m
Non-current liabilities				
Secured bank loans	684.7	-	681.7	-
Lease liabilities	301.0	-	285.6	-
Loans owed to parent company	64.9	64.9	60.4	60.4
	<u> </u>	<u> </u>	<u> </u>	<u> </u>
	1,050.6	64.9	1027.7	60.4
	<u> </u>	<u> </u>	<u> </u>	<u> </u>
Current liabilities				
Revolving credit facility	65.0	-	-	-
Lease liabilities	3.3	-	2.8	-
	<u> </u>	<u> </u>	<u> </u>	<u> </u>
	68.3	-	2.8	-
	<u> </u>	<u> </u>	<u> </u>	<u> </u>

Secured bank loans are shown net of issue costs.

Notes (continued)

18. Interest bearing loans and borrowings (continued)

Included in loans owed to parent is a £34.7m (2021: £32.9m) loan from the Company's parent undertaking. The loan is repayable on 3 March 2026 and attracts interest at 4.75% per annum (2021: 4.75%). At the end of each year, interest accrued on this loan is capitalised and added to the principal amount.

Also included in loans owed to parent is a £30.2m (2021: £27.5m) loan made by the Company's parent undertaking in 2020. This loan attracts interest at 10.0% per annum (2021: 10.0%) and the maturity date of this loan is 25 June 2026. On 16 June each year, interest accrued on this loan is capitalised and added to the principal amount.

Terms and debt repayment schedule

Group

	Nominal interest rate	Year of maturity	Face value 2022 £m	Carrying amount 2022 £m	Face value 2021 £m	Carrying amount 2021 £m
First lien loan facility	4.25% + SONIA (0% floor)	2024	538.5	538.5	538.5	538.5
Second lien loan facility	8.5% + SONIA (1% floor)	2025	150.0	150.0	150.0	150.0
Original Revolving credit facility	3.25% + SONIA	2023	6.5	6.5	-	-
Incremental Revolving credit facility	3.75% + SONIA	2023	58.5	58.5	-	-
Loan owed to parent company	4.75%	2026	34.7	34.7	32.9	32.9
Loan owed to parent company	10.0%	2026	30.2	30.2	27.5	27.5
Other ground rent lease liabilities	3.23%	2192	208.7	208.7	198.7	198.7
Trecco Bay ground rent lease liability	3.19%	2147	46.1	46.1	44.0	44.0
Other finance lease liabilities	6.75%	2044	49.5	49.5	45.7	45.7
			1,122.7	1,122.7	1037.3	1037.3
Issue costs			(3.8)	(3.8)	(6.8)	(6.8)
			1,118.9	1,118.9	1030.5	1030.5

Company

	Nominal interest rate	Year of maturity	Face value 2022 £m	Carrying amount 2022 £m	Face value 2021 £m	Carrying amount 2021 £m
Loan owed to parent company	4.75%	2026	34.7	34.7	32.9	32.9
Loan owed to parent company	10.0%	2026	30.2	30.2	27.5	27.5
			64.9	64.9	60.4	60.4

Notes (continued)

18. Interest bearing loans and borrowings (continued)

Barclays Bank PLC is the agent of the first lien secured syndicated facility which is repayable on 3 March 2024. In the prior year the interest rate payable has moved from a LIBOR reference rate to SONIA due to the withdrawal of LIBOR at 31 December 2022. The interest rate payable is made up of SONIA (with a 0% floor) plus margin. The relevant SONIA rate at 31 December 2022 was 3.43% (2021: 1 month LIBOR rate of 0.19%). The margin payable is dependent on leverage ratios and was 4.25% at 31 December 2022.

Ares Management Limited is the agent of the second lien secured syndicated facility which is repayable on 3 March 2025. In the prior year the interest rate payable has moved from a LIBOR reference rate to SONIA due to the withdrawal of LIBOR at 31 December 2022. The interest rate payable is made up of SONIA (with a 1% floor) plus a margin of 8.5%. The relevant SONIA rate at 31 December 2022 was 3.43% (2021: 1 month LIBOR of 1.00%) after taking account of the floor.

The Group has a £100.0m revolving credit facility ('RCF') available, as agreed at 3 March 2017, with an initial expiry date of 3 March 2023. In November 2022, the Group refinanced the original £100.0m revolving credit facility, splitting it into two facilities. The original facility was reduced to £9.0m, of which £6.5m is drawn down at 31 December 2022, with an expiry date of March 2023. An incremental facility of £91.0m, of which £58.5m is drawn down at 31 December 2022, was created, with an expiry date of the earlier of March 2024 and 3 months before the maturity of the first lien secured syndicated facility. Of the £58.5m incremental facility drawn at 31 December 2022, £14.4m was owed to Onex Corporation (Onex Corporation being one of the five RCF lender syndicate members following the refinancing of the RCF in November 2022). Onex Corporation is a related party which indirectly controls the Group's ultimate parent company (see note 27). £10.0m is allocated as an ancillary overdraft facility. £65.0m was utilised at 31 December 2022 (2021: £100.0m not utilised) and can be drawn on 3 days' notice.

The Company has a loan of £34.7m (2021: £32.9m) owed to its parent undertaking. This accrues interest at 4.75% per annum (2021: 4.75%) and is repayable on 3 March 2026. At the end of each year, interest accrued on this loan is capitalised and added to the principal amount. The Company has an additional loan of £30.2m (2021: £27.5m) made by its parent undertaking in the prior year. This loan attracts interest at 10.0% per annum (2021: 10.0%) and the maturity date of this loan is 25 June 2026. On 16 June each year, interest accrued on this loan is capitalised and added to the principal amount.

Issue costs were £13.9m for the first lien debt, £5.2m for the second lien debt and £1.9m in relation to the RCF. The amortised value at 31 December 2022 was £3.8m (2021: £6.8m) and the debt net of issue costs was £749.7m (2021: £681.7m).

Following the balance sheet date, the group initiated the process of refinancing the First Lien, Second Lien and Revolving credit facilities – see note 33 Post balance sheet events for more details.

The first lien debt and second lien debt (Term Loans) are secured by a fixed and floating charge over substantially all the assets of the Group.

Details of interest rate hedging instruments can be found in note 24(d).

Landa Asset Management PLC is the agent of the ground rent lease agreements. The agreements relate to the sale and leaseback transaction of a total of 19 parks in the Group, with the first tranche completing on 3 March 2017 and the second tranche completing on 3 August 2017. The leases terminate on three separate dates, with the lease for Trecco Bay terminating on 3 March 2147, the remainder of the first tranche terminating on 3 March 2192 and the whole of the second tranche terminating on 3 August 2192. The interest rates payable of 3.19% and 3.23% are derived from the value of the assets at the start of the lease and are implicit within the agreement.

Notes (continued)

19. Reconciliation of liabilities arising from financing activities

Group	Lease liabilities 2022 £m	Secured bank loans 2022 £m	Revolving credit facility 2022 £m	Loans owed to parent 2022 £m	Total 2022 £m
At 1 January	288.4	681.7	-	60.4	1,030.5
Cash flows	(15.0)	-	65.0	-	50.0
Lease additions	4.8	-	-	-	4.8
Lease disposals	(0.4)	-	-	-	(0.4)
Re-measurement	15.2	-	-	-	15.2
Interest payable	11.3	-	-	4.5	15.8
Amortisation of finance costs	-	3.0	-	-	3.0
At 31 December	304.3	684.7	65.0	64.9	1,118.9

Group	Lease liabilities 2021 £m	Secured bank loans 2021 £m	Revolving credit facility 2021 £m	Loans owed to parent 2021 £m	Total 2021 £m
At 1 January	285.0	678.8	90.0	56.5	1,110.3
Cash flows	(13.7)	-	(90.0)	-	(103.7)
Lease additions	0.4	-	-	-	0.4
Lease disposals	(0.3)	-	-	-	(0.3)
Re-measurement	6.2	-	-	-	6.2
Interest payable	10.8	-	-	3.9	14.7
Amortisation of finance costs	-	2.9	-	-	2.9
At 31 December	288.4	681.7	-	60.4	1,030.5

Company	Lease liabilities 2022 £m	Secured bank loans 2022 £m	Revolving credit facility 2022 £m	Loans owed to parent 2022 £m	Total 2022 £m
At 1 January	-	-	-	60.4	60.4
Interest payable	-	-	-	4.5	4.5
At 31 December	-	-	-	64.9	64.9

Company	Lease liabilities 2021 £m	Secured bank loans 2021 £m	Revolving credit facility 2021 £m	Loans owed to parent 2021 £m	Total 2021 £m
At 1 January	-	-	-	56.5	56.5
Interest payable	-	-	-	3.9	3.9
At 31 December	-	-	-	60.4	60.4

Notes (continued)

20. Trade and other payables

	Group 2022 £m	Company 2022 £m	Group 2021 £m	Company 2021 £m
Current liabilities				
Trade payables	40.2	-	41.0	-
Other payables	19.1	-	15.5	-
Accruals	20.2	-	27.8	-
Contract liabilities	102.7	-	95.1	-
Other tax and social security costs	14.3	-	2.7	-
Amounts owed to Group undertakings	0.6	-	0.6	-
Interest payable	3.9	-	1.1	-
	<u>201.0</u>	<u>-</u>	<u>183.8</u>	<u>-</u>
Non-current liabilities				
Interest payable	1.7	1.6	1.5	1.5
	<u>1.7</u>	<u>1.6</u>	<u>1.5</u>	<u>1.5</u>

Included within the Group trade and other payables is £1.7m (2021: £1.5m) expected to be settled in more than 12 months.

Other payables principally comprises amounts owing to finance providers for 2023 pitch fees, repossession provisions and deposits received on holiday home sales.

Contract liabilities comprise of cash received in advance. Cash received in advance is held for up to 16 months before the associated performance obligations are satisfied and the revenue is recognised. The majority of the contract liabilities as at 31 December 2021 have been recognised as revenue in the current year. The approximate transaction value allocated to the performance obligations that are unsatisfied at 31 December 2022 is £102.7m (2021: £96.4m), the majority of which is expected to be recognised as revenue during the next financial year.

21. Employee benefits

Defined contribution pension plans

The Group contributes to a number of defined contribution personal pension plans.

The total expense relating to these plans in the current year was £2.0m (2021: £1.7m) and £0.7m (2021: £0.4m) was payable to these plans at the year end.

Notes (continued)

22. Share-based payment arrangements

22(a) Description of share-based payment arrangements

During Quarter 4 (Q4) 2022, Richmond Holdings (Jersey) Limited repurchased 3.2m share options which had been previously issued to members of senior management. Given that the majority of these initial issues to management had been financed by way of a limited recourse loan to management repayable out of the proceeds of sale, the proceeds paid out by Richmond Holdings (Jersey) Limited and assumed by the Company were net of these loans.

On 25 June 2021 and 30 September 2021 Richmond Holdings (Jersey) Limited transferred share capital from treasury to members of senior management as part of a management incentive scheme with the purchase being funded through limited recourse loan. Under IFRS 2 *Share-based payments*, loans of this nature must be treated as a share option. It is expected that the options will be settled as a combination of cash and equity and therefore this has been split accordingly. The options granted in June 2021 have a vesting period of 45 months, and the options granted in September 2021 have a vesting period of 42 months.

22(b) Measurement of share-based payment arrangements

The fair value of share options has been measured using the Black-Scholes model. The inputs used in the measurement of the fair values at grant date were as follows.

	2022	2021
Weighted average share price	£0.91	£0.91
Weighted average exercise price	£0.91	£0.91
Expected volatility (weighted average)	43%	65%
Expected life (weighted average)	21 months	33 months
Risk-free rate	3.75%	0%
Expected dividend yields	0%	0%

Expected volatility has been based on the volatilities of a comparator group of companies over a period of time commensurate with the expected life of the awards. The expected term of the instruments has been based on historical experience and general option holder behaviour. The weighted average fair value of options granted in the period was £nil (2021: 32.0k).

Notes (continued)

22. Share-based payment arrangements (continued)

22(c) Reconciliation of outstanding share options

The number and weighted-average exercise prices of share options were as follows.

	Outstanding options 2022	Weighted- average exercise price 2022	Outstanding options 2021	Weighted- average exercise price 2021
	Number	£	Number	£
Outstanding at 31 December	23,262,884	0.78	14,103,968	0.70
Granted during the year	-	-	9,158,916	0.91
Repurchased during the year	(3,216,706)	1.23		
Outstanding at 31 December	20,046,178	0.91	23,262,884	0.78
Exercisable at 31 December	-	-	-	-

The options outstanding at 31 December 2022 have a range of exercise price between £0.62 and £0.99 (2021: between £0.62 and £0.99), and a weighted-average contractual life of 26 months remaining (2021: 26 months).

22(d) Expense recognised in profit or loss in year

	2022 £m	2021 £m
Share-based payment expense	1.1	0.7

The Group and the Company have received a capital contribution from parent of £2.9m (2021: £1.8m) in respect of share-based payments.

23. Share capital

	Total shares 2022 Number	Total shares 2021 Number
<i>Share capital</i>		
In issue at 1 January and 31 December	20	20
	2022 £m	2021 £m
<i>Allotted, called up and fully paid</i>		
20 ordinary shares of £0.01	-	-
	2022 £m	2021 £m
<i>Share premium</i>		
At 1 January and 31 December	466.2	466.2

Notes (continued)

24. Financial instruments

24(a) Fair values of financial instruments

Fair value

Financial instruments are analysed into a fair value hierarchy based on the valuation technique used to determine fair value:

- Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices); and
- Level 3: inputs for the asset or liability that are not based on observable market data (unobservable input).

Financial instruments measured at fair value comprise the interest rate cap described in note 24(d). This is a Level 2 valuation based on techniques noted above.

The carrying values of financial assets and liabilities reasonably approximate their fair values.

Financial instruments by category

Group	Financial assets at amortised cost	Fair value – hedging instruments	Other financial liabilities	Total carrying value
	2022 £m	2022 £m	2022 £m	2022 £m
Financial assets				
Trade and other receivables	69.4	-	-	69.4
Cash and cash equivalents	17.9	-	-	17.9
Other financial assets (note 14)	-	10.8	-	10.8
	<u>87.3</u>	<u>10.8</u>	<u>-</u>	<u>98.1</u>
At 31 December 2022	<u>87.3</u>	<u>10.8</u>	<u>-</u>	<u>98.1</u>
Financial liabilities				
<i>Current liabilities</i>				
Trade and other payables	-	-	75.0	75.0
Interest payable (note 20)	-	-	3.9	3.9
Lease liabilities (note 18)	-	-	3.3	3.3
Contract liabilities (note 20)	-	-	102.7	102.7
Revolving credit facility	-	-	65.0	65.0
	<u>-</u>	<u>-</u>	<u>249.9</u>	<u>249.9</u>
At 31 December 2022	<u>-</u>	<u>-</u>	<u>249.9</u>	<u>249.9</u>
<i>Non-current liabilities</i>				
Secured bank loans (note 18)	-	-	684.7	684.7
Loan owed to parent company (note 18)	-	-	64.9	64.9
Lease liabilities (note 18)	-	-	301.0	301.0
Interest payable (note 20)	-	-	1.7	1.7
	<u>-</u>	<u>-</u>	<u>1,052.3</u>	<u>1,052.3</u>
At 31 December 2022	<u>-</u>	<u>-</u>	<u>1,052.3</u>	<u>1,052.3</u>

Notes (continued)

24. Financial instruments (continued)

24(a) Fair values of financial instruments (continued)

Company	Financial assets at amortised cost	Fair value – hedging instruments	Other financial liabilities	Total carrying value
	2022 £m	2022 £m	2022 £m	2022 £m
Financial assets				
<i>Non-current assets</i>				
Trade and other receivables (note 17)	31.8	-	-	31.8
At 31 December 2022	<u>31.8</u>	<u>-</u>	<u>-</u>	<u>31.8</u>
<i>Current assets</i>				
Trade and other receivables (note 17)	34.7	-	-	34.7
At 31 December 2022	<u>34.7</u>	<u>-</u>	<u>-</u>	<u>34.7</u>
Financial liabilities				
<i>Non-current liabilities</i>				
Loan owed to parent company (note 18)	-	-	64.9	64.9
Interest payable (note 20)	-	-	1.6	1.6
At 31 December 2022	<u>-</u>	<u>-</u>	<u>66.5</u>	<u>66.5</u>

Notes (continued)

24. Financial instruments (continued)

24(a) Fair values of financial instruments (continued)

Financial instruments by category

Group	Financial assets at amortised cost	Fair value – hedging instruments	Other financial liabilities	Total carrying value
	2021 £m	2021 £m	2021 £m	2021 £m
Financial assets				
Trade and other receivables	54.4	-	-	54.4
Cash and cash equivalents	29.5	-	-	29.5
Other financial assets (note 14)	-	3.0	-	3.0
	<u>83.9</u>	<u>3.0</u>	<u>-</u>	<u>86.9</u>
At 31 December 2021	<u>83.9</u>	<u>3.0</u>	<u>-</u>	<u>86.9</u>
Financial liabilities				
<i>Current liabilities</i>				
Trade and other payables	-	-	80.2	80.2
Interest payable (note 20)	-	-	1.1	1.1
Lease liabilities (note 18)	-	-	2.8	2.8
	<u>-</u>	<u>-</u>	<u>84.1</u>	<u>84.1</u>
At 31 December 2021	<u>-</u>	<u>-</u>	<u>84.1</u>	<u>84.1</u>
<i>Non-current liabilities</i>				
Secured bank loans (note 18)	-	-	681.7	681.7
Loan owed to parent (note 18)	-	-	60.4	60.4
Lease liabilities (note 18)	-	-	285.6	285.6
Interest payable (note 20)	-	-	1.5	1.5
	<u>-</u>	<u>-</u>	<u>1,029.2</u>	<u>1,029.2</u>
At 31 December 2021	<u>-</u>	<u>-</u>	<u>1,029.2</u>	<u>1,029.2</u>

Notes (continued)

24. Financial instruments (continued)

24(a) Fair values of financial instruments (continued)

Company	Financial assets at amortised cost	Fair value – hedging instruments	Other financial liabilities	Total carrying value
	2021 £m	2021 £m	2021 £m	2021 £m
Financial assets				
<i>Non-current assets</i>				
Trade and other receivables (note 17)	29.0	-	-	29.0
At 31 December 2021	29.0	-	-	29.0
<i>Current assets</i>				
Trade and other receivables (note 17)	32.9	-	-	32.9
At 31 December 2021	32.9	-	-	32.9
Financial liabilities				
<i>Non-current liabilities</i>				
Loan owed to parent company (note 18)	-	-	60.4	60.4
Interest payable (note 20)	-	-	1.5	1.5
At 31 December 2021	-	-	61.9	61.9

The Group's main financial assets comprise cash and cash equivalents, trade and other receivables and an interest rate cap. The interest rate cap, while used for hedging purposes, is held on the balance sheet at fair value with movements in the fair value recognised through the profit and loss account.

At 31 December 2022 the Group had Term Loans of £688.5m (2021: £688.5m). Issue costs for the Term Loans were £3.8m (2021: £6.8m) and Term Loans net of issue costs were £684.7m (2021: £681.7m). The Group also had lease liabilities of £304.3m (2021: £288.4m), and loans owed to its parent Richmond UK Top Holdco Limited of £64.9m (2021: £60.4m). The revolving credit facility was £65.0m utilised at the balance sheet date (2021: £nil utilised). Details of the Term Loans can be found in note 18.

Other than loans and lease liabilities noted above the Group has financial liabilities comprising trade and other payables.

Notes (continued)

24. Financial instruments (continued)

24(b) Credit risk

Financial risk management

The Group's credit risk is primarily attributable to trade receivables. The Group's objective is to reduce the risk of financial loss due to a customer not honouring their obligations. The vast majority of holidays are paid for directly by holiday guests before commencement of their holiday. Credit terms on holidays are only offered to credit worthy corporate agents, again with the vast majority of revenue from these agents paid prior to the holiday being taken. Holiday homes are not released to customers until payment has been received in full or commitment of payment from a finance company has been received. Annual pitch licence fees are paid in advance by holiday home owners or via an agreed direct debit instalment plan. Trade receivables are spread over a large number of customers – reducing the risk of concentrated exposure. The amounts presented in the balance sheet are net of allowances for doubtful debts.

The credit risk of cash or cash equivalents is limited because counterparties are banks with high credit ratings assigned by international credit agencies.

The concentration of credit risk for trade receivables at the balance sheet date by category was:

	2022 £m	2021 £m
Holiday home owners	38.1	26.2
Sundry debtors	2.5	1.2
	<u>40.6</u>	<u>27.4</u>

Credit quality of financial assets and impairment losses

The ageing of trade receivables at the balance sheet date was:

	Gross 2022 £m	Impairment 2022 £m	Net 2022 £m	Gross 2021 £m	Impairment 2021 £m	Net 2021 £m
Not past due	4.1	-	4.1	5.4	-	5.4
Past due 0-30 days	31.6	-	31.6	18.0	-	18.0
Past due 31-90 days	2.7	(0.1)	2.6	2.5	-	2.5
More than 90 days	4.1	(1.8)	2.3	3.5	(2.0)	1.5
	<u>42.5</u>	<u>(1.9)</u>	<u>40.6</u>	<u>29.4</u>	<u>(2.0)</u>	<u>27.4</u>

Most owner pitch licence fees are payable by 31 December each year and so the overdue amounts are at their highest at the balance sheet date. Overdue balances typically reduce significantly within a few weeks of 31 December each year.

The Company only has receivables with other Group entities. There is no history of default on these receivables, and no expected future default, therefore the credit risk is negligible.

24(c) Liquidity risk

Liquidity risk is the risk that the Group will not be able to meet its financial obligations as they fall due. The Company relies on the Group for funding and so the following disclosures apply to both Group and Company.

The holiday park business is seasonal but predictable. Cash flows are negative in the winter and positive during the main holiday season.

Notes (continued)

24. Financial instruments (continued)

24(c) Liquidity risk (continued)

The Group has two term loans totalling £688.5m (2021: £688.5m) (the “Term Loans”). These comprise the first lien loan facility of £538.5m (2021: £538.5m) and the second lien loan facility of £150.0m (2021: £150.0m). The borrower of the Term Loans is Richmond UK Bidco Limited. The Term Loans are secured by charges on substantially all of the Group’s assets. At the end of the financial year the Group had £65.0m (2021: nil) of the RCF utilised. The RCF can be redrawn on 3 days’ notice and expires in 2024. Following the balance sheet date, the Group initiated the process of refinancing the First Lien, Second Lien and revolving credit facilities – see note 33 *Post balance sheet events* for more details.

In addition £221.5m of proceeds were raised in 2017 from a sale and leaseback transaction of the freeholds of 18 parks over 175 year lease terms and the leasehold of 1 park over a 130 year lease term, with aggregate ground rent of £7.9m per annum subject to Retail Price Index increases capped at 5% and with a floor of 0%.

The Group has no requirements to make any capital repayments on the £538.5m first lien loan facility or on the £150.0m second lien loan facility except for payments of excess cash flow in respect of the first lien loan facility. There are no excess cashflow payments currently due under the first lien loan facility.

The Group’s facilities and support from the Company’s ultimate parent undertaking by way of loan notes provide sufficient cash resources to meet the working capital requirements of the business for the foreseeable future. The Group’s forecasts and projections, taking account of reasonable changes in trading performance, show that the Group should be able to operate within its working capital facilities and banking covenants for the foreseeable future. In 2020, the Company received a £25.0m loan from its parent undertaking. The loan attracts interest at 10.0% per annum and the maturity date of this loan is 25 June 2026.

Included in Loans owed to parent, is an additional loan of £25.0m to the Company from its parent undertaking. This loan accrues interest at 4.75% per annum (2021: 4.75%) and is repayable on 3 March 2026.

The following are the contractual maturities of financial liabilities, including estimated interest payments at the prevailing interest rate at the reporting date but excluding payments of excess cash flow.

	Trade payables	Interest payable	Revolving credit facility	Bank loans	Loans owed to parent	Lease liabilities	Total
	2022 £m	2022 £m	2022 £m	2022 £m	2022 £m	2022 £m	2022 £m
Financial liabilities							
0-1 year	75.0	3.9	65.0	59.6	-	13.5	217.0
1-2 years	-	-	-	598.1	-	12.9	611.0
2-5 years	-	-	-	178.0	84.5	37.7	300.2
5 years and over	-	-	-	-	-	1,294.6	1,294.6
Contractual cash flows	75.0	3.9	65.0	835.7	84.5	1,358.7	2,422.8
Less: interest	-	-	-	(147.2)	(19.6)	(1,054.4)	(1,221.3)
Less: issue costs	-	-	-	(3.8)	-	-	(3.8)
Carrying amount	75.0	3.9	65.0	684.7	64.9	304.3	1,199.7

Notes (continued)

24. Financial instruments (continued)

24(c) Liquidity risk (continued)

	Trade payables	Interest payable	Revolving credit facility	Bank loans	Loans owed to parent	Lease liabilities	Total
	2021 £m	2021 £m	2021 £m	2021 £m	2021 £m	2021 £m	2021 £m
Financial liabilities			-				
0-1 year	80.2	1.1	-	38.3	-	13.5	133.1
1-2 years	-	-	-	38.3	-	12.9	51.2
2-5 years	-	1.5	-	747.5	84.2	37.7	870.9
5 years and over	-	-	-	-	-	1,302.5	1,302.5
Contractual cash flows	80.2	2.6	-	824.1	84.2	1,366.6	2,357.7
Less: interest	-	-	-	(135.6)	(23.8)	(1,078.2)	(1,237.6)
Less: issue costs	-	-	-	(6.8)	-	-	(6.8)
Carrying amount	80.2	2.6	-	681.7	60.4	288.4	1,113.3

The Group has secured bank loans that contain loan covenants.

24(d) Market risk

Market risk is the risk that changes in market prices, such as interest rates will affect the Group's revenue or the value of its holdings of financial instruments.

Interest rate risk

The Group is exposed to interest rate risk on the £688.5m Term Loans. The Group's exposure to interest rate risk is managed by use of an interest rate cap which covers the period until September 2023.

The Group's interest rate instruments in place at the current and prior year balance sheet date are detailed below:

Instrument	Nominal value	Cap/swap rate	Commencement date	Maturity date	Fair value 2022	Fair value 2021
	£m				£m	£m
SONIA cap	425.0	0.750%	30 September 2021	30 September 2023	10.8	3.0

On 7 September 2021 the Group procured an interest rate cap, effective from 30 September 2021. The cap has a nominal value of £425.0m and a cap rate of 0.75%. The interest rate cap runs until 30 September 2023.

The interest rate cap at the balance sheet date caps the interest rate on 62% of the Term Loan bank debt.

Sensitivity analysis

The prevailing rate of interest at the balance sheet date on the bank debt was 8.66% (2021: 5.57%). Based on the net debt at 31 December 2022 the annualised interest cost would increase by £1.8m (2021: £2.6m) if SONIA increased by 50 basis points and the annualised interest cost would decrease by £1.8m (2021: £1.0m) if SONIA decreased by 50 basis points. This has been calculated by applying the interest rate change to the Group's variable rate cash, bank debt and interest rate cap as at 31 December 2022.

Notes (continued)

24. Financial instruments (continued)

24(e) Capital management

The capital structure of the Group consists of the first and second lien secured bank debt, the revolving credit facility, the lease liabilities, cash and cash equivalents, shareholder loans and share capital. Details of share capital are set out in note 23.

The Group's objectives for managing capital include:

- ensuring availability of working capital;
- ensuring sufficient funds for business development;
- planned gradual reduction in leverage; and
- maximise the return to shareholders from business value growth.

25. Capital commitments

The Group had capital commitments to purchase property, plant and equipment for which no provision had been made at the balance sheet date of £26.0m (2021: £73.8m). The Company had no capital commitments (2021: £nil).

26. Related parties

Transactions with other companies owned or controlled by Onex Corporation

Group

	Loan outstanding 2022 £000	Interest payable 2022 £000	Receivable/ (payable) at 31 December 2022 £000	Interest payable 2021 £000	Receivable/ (payable) at 31 December 2021 £000
Richmond Holdings (Jersey) Limited	-	-	25,019	-	21,046
Richmond UK Top Holdco Limited	-	4,727	(64,879)	4,124	(64,441)
Onex Corporation	(14,444)	29	(14,473)	-	-
	<u>(14,444)</u>	<u>4,756</u>	<u>(54,333)</u>	<u>4,124</u>	<u>(43,395)</u>

The £14.4m (2021: £nil) loan outstanding from Onex Corporation forms part of the incremental revolving credit facility balance of £58.5m drawn at 31 December 2022 (2021: £nil) (see note 18).

Notes (continued)

26. Related parties (continued)

Company

	Interest payable	(Payable) at 31 December	Interest payable	Payable at 31 December
	2022	2022	2021	2021
	£000	£000	£000	£000
Richmond UK Top Holdco Limited	4,727	(64,879)	4,124	(64,436)
	=====	=====	=====	=====

Transactions with key management personnel

The compensation of key management personnel including the directors is as follows:

	2022 £000	2021 £000
Wages and salaries	2,403	4,052
Social security costs	587	444
Contributions to defined contribution plans	(9)	1
Long-term incentive schemes	1,041	766
	=====	=====
	4,022	5,263

There are 6 people included within key management personnel (2021: 6).

	Preference shares held 2022 £000	Interest payable during the year 2022 £000	Interest outstanding at 31 2022 £000
Directors and key management personnel of the Company	11,482	2,617	12,290
	=====	=====	=====
	Preference shares held 2021 £000	Interest payable during year 2021 £000	Interest outstanding at 31 December 2021 £000
Directors and key management personnel of the Company	13,625	3,491	10,930
	=====	=====	=====

Directors and key management personnel also hold 106,489 B and C ordinary shares (2021: 122,789).

Notes (continued)

27. Ultimate parent undertaking and controlling party

The Company's immediate parent undertaking is Richmond UK Top Holdco Limited, which is owned by Richmond Holdings (Jersey) Limited. Richmond Holdings (Jersey) Limited is indirectly controlled by Onex Partners IV, a private equity fund which is indirectly controlled by Onex Corporation. Onex Corporation is a Canadian headquartered private equity investment firm listed on the Toronto Stock Exchange.

The largest group the Company's balances are consolidated in is Richmond UK Top Holdco Limited, and these financial statements are available at 2nd Floor One Gosforth Park Way, Gosforth Business Park, Newcastle upon Tyne, NE12 8ET.

28. Accounting estimates and judgements

Impairment of property, plant and equipment

Property, plant and equipment are reviewed for impairment if there are any indicators to suggest that the carrying amount may not be recoverable. Recoverable amounts are determined based on estimated market values. Actual outcomes could vary from these estimates.

Impairment of goodwill

The Group annually tests whether goodwill has been impaired. The recoverable amount of the CGU is based on the higher of value in use or fair value less costs to sell as disclosed in note 12.

Cash generating unit

Goodwill is allocated to two cash generating units, one being the operation of holiday parks and the other relating to the acquisition of Hanson European Caravan Transport Limited. The cash inflows of individual parks are not independent of each other and central functions, and this is the lowest level at which the goodwill is monitored for internal management purposes.

Impairment of investments

The Company annually tests whether investments have been impaired. The estimation of the recoverable amount of the investment is based on fair value less costs to sell. See investments in note 13.

Impairment of inventories

Holiday home stock (excluding lodges) is compared to Glass's Guide, which is the industry guide for retail and trade values for holiday home stock. Impairments between carrying value and Glass's Guide 'trade' values are taken to the statement of profit and loss. Used lodge units are valued at purchase price. This is reviewed on an annual basis to confirm that this policy continues to be appropriate.

Impairment of trade and other receivables

A bad debt provision is based on the expected credit loss, under the simplified approach as prescribed by IFRS 9 *Financial Instruments*. We use actual historical debt recovery rates which are applied to outstanding debt to create the provision.

Notes (continued)

28. Accounting estimates and judgements (continued)

Present value of lease liabilities

For leases falling under IFRS 16 *Leases*, the lease liability is initially measured as the present value of future lease payments, discounted using the interest rate implicit in the lease where this can be readily determined. However discount rates implicit in the leases cannot be readily determined in most cases and an appropriate discount rate needs to be identified. For portfolios of leases with similar characteristics, discount rates are calculated using observable market inputs if available. Where this is not possible, the discount rates are based on the Group's incremental borrowing rates or interest rates from market transactions as deemed appropriate.

Provisions

Provisions are based on the most recent information that represent our future estimated costs, or where required on historic information of up to a five year look-back period, with an adjustment based on current market conditions if required.

Share-based payments

At the grant date and reporting date, there is a valuation performed of share options based on the Black-Scholes model. This is based on the inputs listed in note 22b).

29. Change in accounting policy

In April 2021, the IFRS Interpretations Committee ('IFRIC') published an agenda decision on the clarification of accounting in relation to the configuration and customisation costs incurred in implementing Software-as-a-Service ('SaaS') as follows:

- amounts paid to the cloud vendor for configuration and customisation that are not distinct from access to the cloud software are expensed over the SaaS contract term;
- in limited circumstances, other configuration and customisation costs incurred in implementing SaaS arrangements may give rise to an identifiable intangible asset, for example, where code is created that is controlled by the entity; and
- in all other instances, configuration and customisation costs will be expensed as the customisation and configuration services are received.

Due to the nature of this agenda decision and the level of spend incurred in relation to the Group's digital transformation programme, the Group's accounting policy in relation to such customisation and configuration costs was reviewed in 2021 and changed to align with the IFRIC guidance issued in relation to SaaS costs previously capitalised. There is no impact on the Company's own financial statements.

Notes (continued)

30. Non-current assets held for sale

In 2021, the Group committed to a plan to sell Hayling Island Holiday Park. The related assets and liabilities were classified as held for sale at 31 December 2021. No gain or loss arose on the measurement to fair value less cost to sell.

Assets held for sale/disposal group

Details of assets and liabilities regarded as assets held for sale are illustrated below:

	2021 £m
<i>Assets classified as held for sale:</i>	
Property, plant and equipment	17.7
Inventories	0.1
Trade and other receivables	0.5
	<u>18.3</u>
<i>Liabilities classified within disposal groups:</i>	
Trade and other payables	<u>(1.2)</u>

31. Profit on disposal

	Group 2022 £m	Group 2021 £m
Disposal of Assets held for sale	13.0	-
Disposal of Property, Plant and Equipment	3.2	-
Disposal of Goodwill	(1.0)	-
Other	(0.7)	-
	<u>14.5</u>	<u>-</u>

On 1 March 2022 the Group completed the sale of Hayling Island Holiday Park Limited (which at the date of sale was the owner of Hayling Island holiday park) for consideration of £30.4m which generated a profit on disposal of £13.0m. No fair value adjustments have been made as at the date of signing these financial statements.

On 1 March 2022, the Group disposed of £1.0m of goodwill in relation to the disposal of Hayling Island Holiday Park Limited.

In March 2022 the Group disposed of 8 apartments on Ruda Holiday Park for initial consideration of £4.0m which generated a profit on disposal of £3.2m.

Notes (continued)

32. Business combinations

Acquisitions in the current period

On 4 January 2022, the Group acquired the entire issued share capital of Hanson European Caravan Transport Limited for consideration of £3.4m. The company provides caravan transport services to the Group and to external third party customers. In the 12 months to December 2022, the business contributed revenue of £3.5m and net loss of £0.8m for the year.

Effect of acquisition

The acquisition had the following effect on the Company's assets and liabilities.

	Recognised values on acquisition
	£m
Acquiree's net assets at the acquisition date:	
Property, Plant and Equipment (<i>Note 10</i>)	0.6
Right of use assets (<i>Note 11</i>)	1.3
Trade and other debtors	0.6
Trade and other creditors	(0.5)
Lease liabilities	(1.3)
IFRS 16 reserve	0.2
Net identifiable assets and liabilities	0.9
Total consideration	(3.4)
Goodwill on acquisition	(2.5)

33. Post balance sheet events

Subsequent to the balance sheet date, the Group has received fully documented, irrevocable and underwritten commitments for new borrowing facilities that principally comprise a new senior term loan, a revolving credit facility and additional facilities including support from the Company's ultimate parent undertaking by way of loan notes, which are sufficient to repay in full the first and second lien loans and the current revolving credit facilities in advance of their maturity dates. These facilities each will have maturity dates of more than five years from their respective closing dates and as at the date of approval of these financial statements these fully committed facilities can be drawn at the discretion of the Group.